



## Appendix B: Restoring Files

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After the backup files are created, you can restore them when needed. Restoring is done in offline mode, which terminates all voice-mail active calls and does not permit new voice-mail calls (auto attendant calls are permitted). You should consider doing the restore when telephone subscribers are least likely to be on the telephone.

Use the **show backup server** command to locate the backup ID of the file that you want to restore.

### SUMMARY STEPS

1. **show backup server**
2. **offline**
3. **restore id *backupid* category {all | configuration | data}**
4. **reload**
5. **show backup history**

### DETAILED STEPS

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>show backup server</b>  <b>Example:</b> se-10-0-0-0# show backup server	Lists the data and configuration backup files. Look at the backup ID field for the revision number of the file that you want to restore.
<b>Step 2</b>	<b>offline</b>  <b>Example:</b> se-10-0-0-0# offline	Enters offline mode. All active voice-mail calls are terminated.

	Command or Action	Purpose
Step 3	<p><b>restore id</b> <i>backupid</i> <b>category</b> {<b>all</b>   <b>configuration</b>   <b>data</b>}</p> <p><b>Example:</b>  se-10-0-0-0(offline)# restore id 22 category all  se-10-0-0-0(offline)# restore id 8 category configuration  se-10-0-0-0(offline)# restore id 3 category data</p>	Specifies the backup ID <i>backupid</i> value and the file type to be restored.
Step 4	<p><b>reload</b></p> <p><b>Example:</b>  se-10-0-0-0(offline)# reload</p>	Resets the Cisco Unity Express module so that the restored values take effect.
Step 5	<p><b>show backup history</b></p> <p><b>Example:</b>  se-10-0-0-0# show backup history</p>	Displays the backup and restore procedures and the success or failure of those attempts.