



Appendix B: Restoring Files

Last Updated: July 25, 2006

After the backup files are created, you can restore them when needed. Restoring is done in offline mode, which terminates all voice-mail active calls and does not permit new voice-mail calls (auto attendant calls are permitted). You should consider doing the restore when telephone subscribers are least likely to be on the telephone.

Use the **show backup server** command to locate the backup ID of the file that you want to restore.

SUMMARY STEPS

1. **show backup server**
2. **offline**
3. **restore id *backupid* category {all | configuration | data}**
4. **reload**
5. **show backup history**

DETAILED STEPS

	Command or Action	Purpose
Step 1	show backup server Example: se-10-0-0-0# show backup server	Lists the data and configuration backup files. Look at the backup ID field for the revision number of the file that you want to restore.
Step 2	offline Example: se-10-0-0-0# offline	Enters offline mode. All active voice-mail calls are terminated.

	Command or Action	Purpose
Step 3	<p>restore id <i>backupid</i> category {all configuration data}</p> <p>Example: se-10-0-0-0(offline)# restore id 22 category all se-10-0-0-0(offline)# restore id 8 category configuration se-10-0-0-0(offline)# restore id 3 category data</p>	Specifies the backup ID <i>backupid</i> value and the file type to be restored.
Step 4	<p>reload</p> <p>Example: se-10-0-0-0(offline)# reload</p>	Resets the Cisco Unity Express module so that the restored values take effect.
Step 5	<p>show backup history</p> <p>Example: se-10-0-0-0# show backup history</p>	Displays the backup and restore procedures and the success or failure of those attempts.