



## GLOSSARY

### A

**AA** Automated Attendant—The Cisco Unity Express software application that provides messages and prompts that guide callers to appropriate extensions.

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### C

**CCM** Cisco Call Manger

**CLI** Command line interface

**CME** Cisco CallManager Express

### D

**DNS** Domain Name Server

### F

**FTP** File Transfer Protocol

### G

**GMS** Greeting management system—The software for recording auto attendant prompts and greetings. The PMS is available from the telephone user interface to users who have administrator or prompt manager privileges.

**GUI** Graphical user interface

### I

**Init Wizard** Initialization wizard—A web-based GUI software tool that runs automatically when the Cisco Unity Express software is loaded. The Init Wizard assists with configuring the Cisco Unity Express software applications.

**IP** Internet Protocol

**ITS** Cisco IOS Telephony Services—The earlier version of Cisco CallManager Express (CME).

## **M**

**MWI** Message Waiting Indicator—The light on a telephone that turns on when a new voice message is stored in the telephone user's voice mailbox.

## **N**

**NM** Network module—The hardware component that stores the Cisco Unity Express application software.

**NTP** Network Time Protocol

## **T**

**TAC** Technical Assistance Center

**TUI** Telephone user interface—The set of prompts that guide the telephone user who has an assigned voice mailbox in sending, retrieving, and creating voice messages and greetings.

## **V**

**VM** Voice Mail—The Cisco Unity Express software application that creates and maintains voice message mailboxes.



**Note**

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Refer to [Internetworking Terms and Acronyms](#) for terms not included in this glossary.

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