



## GLOSSARY

### C

<b>CCN</b>	Cisco Communication Network
<b>CLI</b>	Command-line interface
<b>CME</b>	Cisco CallManager Express
<b>CNS</b>	Cisco Networking Service

### D

<b>DNS</b>	Domain Name Server
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### F

<b>FRU</b>	Field Replaceable Unit
<b>FTP</b>	File Transfer Protocol

### G

<b>GUI</b>	Graphical user interface
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### I

<b>ITS</b>	Cisco IOS Telephony Services—The former name of Cisco CallManager Express.
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### L

<b>LDAP</b>	Lightweight Directory Access Protocol
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## M

<b>MGCP</b>	Media Gateway Control Protocol
<b>MWI</b>	Message waiting indicator

## N

<b>NM</b>	Network Module
<b>NTP</b>	Network Time Protocol

## O

<b>OIR</b>	Online insertion and removal
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## P

<b>PIN</b>	Personal Identification Number
<b>PMS</b>	Prompt management system

## R

<b>RTP</b>	Real-Time Transport Protocol
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## S

<b>SCCP</b>	Skinn Client Control Protocol
<b>SIP</b>	Session Initiation Protocol
<b>SRST</b>	Survivable Remote Site Telephony
<b>SNAP</b>	Subnetwork Access Protocol
<b>SNMP</b>	Simple Network Management Protocol

## T

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**TFTP** Trivial File Transfer Protocol

**TUI** Telephone User's Interface

**U**

**UDP** User Datagram Protocol

**V**

**VXML** Voice XML—Voice Extensible Markup Language

Refer to [Internetworking Terms and Acronyms](#) for terms not included in this glossary.

