



Configure SMTP

Set up Cisco Unity Express to notify users of voice-mail events by phone, pager, or email. Cisco Unity Express contacts these devices to let users know that they have received a voice-mail message. This feature is not enabled by default, and is enabled on a system-wide basis. See [Configure Message Notification](#).

Notifications for email and text pager devices are sent using a Simple Mail Transfer Protocol (SMTP) server. You must configure the SMTP server for these notification types to work.

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Import SMTP Settings

You can import SMTP settings from email clients.

Use this procedure to import SMTP settings from an email client.

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- Step 1** Choose **System > SMTP Settings**. The System SMTP Settings window appears.
 - Step 2** From the Import SMTP Settings drop-down menu, select the email client.
 - Step 3** Click Apply to save your settings.
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Configure the SMTP Server

Click Apply to save your settings. Use this procedure to configure the SMTP server.

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- Step 1** Choose **System > SMTP Settings**. The System SMTP Settings window appears.
 - Step 2** Enter the hostname or IP address of the external SMTP server.
 - Step 3** Select the security mode from the drop-down menu. Select one of the following:
 - None: No security setting is enabled.
 - SSL: Specifies that SSL is enabled.

- STARTTLS: Specifies that STARTTLS is enabled.

- Step 4** Enter the port number used to connect to the SMTP server.
- Step 5** Enter the username and password for the server.
- Step 6** Click Apply to save your settings.
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Test the SMTP Connection

Use this procedure to test the SMTP connection to an email address.

- Step 1** Choose **System > SMTP Settings**. The System SMTP Settings window appears.
- Step 2** Enter the Test Email Address.
- Step 3** Click Send Test Email.
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