



Cisco Unity Express Compatibility Matrix

Last Updated: 6/14/2019

Cisco Unity Express Compatibility Matrix	
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Cisco Unity Express Compatibility Matrix	
Compatible Product Documentation	Cisco Unity Cisco Unity Connection Cisco Unified Communications Manager (Unified Communications Manager) Cisco Unified Communications Manager Express (Unified CME) All Versions
Downloads	To download Cisco Unity Express/Cisco Unity Express Virtual software files, go to Technical Support Software Download for Cisco Unity Express .
DDTS Information	To find the latest Cisco Unity Express DDTS information, go to Bug Toolkit and search by product for Cisco Unity Express/Cisco Unity Express Virtual.

Table 1 - Cisco Unity Express - Software Support

CUE Software	ISM-SRE-300-K9	SM-SRE-700-K9	SM-SRE-900-K9	SM-SRE-710-K9	SM-SRE-910-K9
1.x					
2.x					
3.x					
7.0.x					
7.1.x	✓				
8.0	✓	✓			
8.5	✓	✓	✓		
8.6	✓	✓	✓	✓	✓

Table 2 - Cisco Unity Express - Host Compatibility, Platform, and Minimum IOS Support

	ISM-SRE-300-K9	SM-SRE-700-SM-SRE-900	SM-SRE-710-SM-SRE-910

Cisco 2901	15.0(1)M	Not Supported	Not Supported
Cisco 2911	15.0(1)M	15.0(1)M	15.1(4)M
Cisco 2921	15.0(1)M	15.0(1)M	15.1(4)M
Cisco 2951	15.0(1)M	15.0(1)M	15.1(4)M
Cisco 3925	15.0(1)M	15.0(1)M	15.1(4)M
Cisco 3945	15.0(1)M	15.0(1)M	15.1(4)M
Cisco 3925E	Not Supported	15.1(1)T	15.1(4)M
Cisco 3945E	Not Supported	15.1(1)T	15.1(4)M

Table 3 - Cisco Unity Express Virtual - Virtual Machine Requirements for Cisco UCS/Cisco UCS E-Series Platforms

	Mailboxes	CPU	RAM	Hard Disk	External Interface	Recording hours
Cisco UCS Platform	1-100	1.1 GHz, 1 core	1 GB	100 GB	1 Gigabit Interface	60
	From 101-500	1.9 GHz, 2 cores	4 GB	100 GB	1 Gigabit Interface	600
Cisco UCS E-Series Platform	1-100	1.1 GHz, 1 core	1 GB	100 GB	1 Gigabit Interface	60
	From 101-500	1.9 GHz, 2 cores	4 GB	100 GB	1 Gigabit Interface	600

Table 4 - Cisco Unity Express Virtual - Hardware Requirements for Cisco Unity Express Virtual KVMs on Cisco 4000 Series Integrated Services Routers

	Mailboxes	CPU	RAM	Hard Disk	Flash	External Interface	Recording hours
Cisco Unity Express Virtual KVM	1-200	As per Cisco 4000 Series ISR plat-	8 GB	50 GB	8 GB	1 Gigabit Interface	120

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Table 5 - Cisco Unified CME and Cisco Unified SRST Versions

		Cisco Unity Express Versions																					
		2.0.x	2.1.x	2.2.x	2.3.x 3.1x	3.2.x	7.0.x	7.1.x	7.2.x 8.0	7.3, 7.4, 8.5, 8.6	8.6.7	8.6.9	8.6.10	8.6.11	8.6.12	9.0 (Virtual)	9.0.1 (Virtual)	9.0.2 (Virtual)	9.0.3 (Virtual)	9.0.5 (Virtual)	9.0.6 (Virtual)	10.0.0 (Virtual)	
Unified CME and Unified SRST Versions	3.0, 3.1	✓	✓																				
	3.2, 3.2(1)	✓	✓	✓	✓																		
	3.2(2)		✓	✓	✓																		
	3.3, 3.4			✓	✓																		
	4.0			✓	✓	✓	✓	✓	✓														
	4.0(1)																						
	4.0(2)				✓	✓	✓	✓	✓														
	4.0(3)																						
	4.1, 4.2				✓	✓	✓	✓	✓														
	4.3/7.0					✓	✓	✓	✓	✓													
	7.1					✓	✓	✓	✓	✓													
	8.0							✓	✓	✓													
	8.1									✓													
	8.5, 8.6, 8.8, 9.x									✓	✓												
	10.0, 10.5										✓	✓	✓	✓	✓	✓							
	11.0										✓	✓	✓	✓	✓	✓							
	11.5														✓	✓	✓	✓	✓	✓	✓	✓	✓
11.6														✓	✓	✓	✓	✓	✓	✓	✓	✓	
11.7														✓	✓	✓	✓	✓	✓	✓	✓	✓	

	12.0 and later																	✓	✓	✓	✓	✓	✓	✓	✓
	Before version 4.1, Cisco Unified Communications Manager Express was known as Cisco Unified CallManager Express.																								

Table 6 - Cisco Unified Communications Manager Versions

		Cisco Unity Express Versions																																
		2.0.x	2.1.x	2.2.x	2.3.1	2.3.2	2.3.3	2.3.4	3.0.x	3.1.1	3.1.2	3.2.1	3.2.2	7.0.x	7.1.x	7.2.0	7.2.3	7.2.4	7.2.5	7.2.6	7.2.8	7.2.9	7.2.10	7.2.11	7.2.12	9.0.0 (Virtual)	9.0.1 (Virtual)	9.0.2 (Virtual)	9.0.3 (Virtual)	9.0.5 (Virtual)	9.0.6 (Virtual)	10.0.0 (Virtual)		
Cisco Unified Communications Manager Versions	3.3(3), 3.3(4), 4.0(1),	✓	✓	✓																														
	4.1(2), 4.1(3)		✓	✓	✓	✓	✓	✓	✓																									
	4.2(1), 4.2(2), 4.2(3)				✓	✓	✓	✓	✓	✓	✓	✓																						

4.3(1), 4.3(2)								✓	✓	✓	✓	✓															
5.0(1), 5.0(2), 5.0(3), 5.0(4)				✓	✓	✓	✓	✓																			
5.1(1), 5.1(2), 5.1(3)						✓	✓	✓	✓	✓	✓																
6.0(1)						✓	✓	✓	✓	✓	✓																
6.1								✓	✓	✓	✓	✓	✓	✓	✓	✓											
7.x										✓	✓	✓	✓	✓	✓	✓											
8.0													✓	✓	✓	✓											
8.5															✓	✓	✓	✓									
8.6																	✓	✓	✓								

Cisco Unity Connection Voice-mail Networking	7.0							✓	✓	✓	✓						
	7.1									✓	✓	✓	✓				
	8.0							✓	✓	✓	✓	✓	✓				
	8.5												✓	✓			
	8.6, 9.0													✓		✓	✓
	10.0													✓			
	11.0													✓			
Phone Loads for VoiceView Express	5.x, 6.x				✓	✓	✓										
	7.x, 8.x, 9.x				✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cisco Unified Messaging Gateway	1.x						✓	✓	✓	✓	✓	✓	✓	✓			
	8.x						✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Table 8 - Language Support

	Cisco Unity Express Versions																	
	2.0.1		2.1.1						2.3.3									10.0.0 (Virtual)
	2.0.2	2.0.3	2.1.2	2.1.3	2.2.x	2.3.1	2.3.2	2.3.4	3.0.x	3.1.x	3.2.x	7.0.x	7.1, 7.2, 7.3	8.0.x	8.5	8.6	9.0.x (Virtual)	
English (US)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
French (Europe), German, Spanish (Europe)	✓		✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Danish, English (UK), Italian, Portuguese (Brazil), Spanish (Latin America)					✓	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
French (Canada), Spanish (Mexico)								✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Chinese (Mandarin), Japanese, Korean									✓		✓	✓	✓	✓	✓	✓	✓	✓	✓
Dutch, Swedish										✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Arabic, Russian, Turkish											✓	✓	✓	✓	✓	✓	✓	✓	✓
Norwegian, Hungarian												✓	✓	✓	✓	✓	✓	✓	✓
Portuguese (Portugal)												✓	✓	✓	✓	✓	✓	✓	✓
Chinese (Hong Kong, Taiwan)																	✓	✓	✓
Versions: Voice-Mail, Auto-Attendant and Interactive Voice Response (version 3.0 and later); after Cisco Unity version 4.0, all prompts. Language support applies only to the telephony user interface and to the VoiceView Express user interface. The GUI pages, CLI commands, and the IMAP interface are only available in English.																			

Table 9 – Cisco Unified IP Phones Support Matrix

Cisco Unified IP Phone Model	Supports Basic Voicemail Calls	Supports VoiceView Express	Supports Time-CardView
6941	✓	✓	X
7811	✓	✓	–
7821	✓	✓	–
7841	✓	✓	–
7861	✓	✓	–

Cisco Unified IP Phone Model	Supports Basic Voicemail Calls	Supports VoiceView Express	Supports Time-CardView
7921	✓	✓	✓
7925	✓	–	✓
7940	✓	✓	✓
7940/G	✓	✓	✓
7941	✓	✓	✓
7942	✓	✓	✓
7945	✓	✓	✓
7960	✓	✓	X
7960/G	✓	✓	✓
7961	✓	✓	✓
7962	✓	✓	✓
7965	✓	✓	✓
7970	✓	✓	✓
7971	✓	✓	✓
7975	✓	✓	✓
8811	✓	✓	–
8821	✓	✓	–
8831	✓	X	–
8841	✓	✓	–
8845	✓	✓	–
8851	✓	✓	–
8851NR	✓	✓	–
8861	✓	✓	–
8865	✓	✓	–
8941	✓	✓	–
8945	✓	✓	✓
8961	✓	✓	✓
9951	✓	✓	–
9971	✓	✓	–

Cisco Unified IP Phone Model	Supports Basic Voicemail Calls	Supports VoiceView Express	Supports Time-CardView
<p>X : Does not support the integrated login view of the TimeCardView and the VoiceView Express (TimeCardView plus Inbox option).</p> <p>-: Indicates Not Applicable</p>			

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see **What's New** in Cisco Product Documentation.

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