



Training Library

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Using the Training Library

The Training Library chapter includes training resources to help you learn more about Cisco Collaboration. The training resources are organized by audience:

- [General Training](#) contains links to courses and videos on demand (VoDs) for a general audience.
- [Training Available to Partners](#) contains resources for Cisco authorized partners and resellers.
- [Training Available to Cisco Employees](#) contains resources available for internal use only.

These categories list both online and instructor-led courses, downloadable VoDs, and links to online events and webcasts.

General Training

These Cisco training websites provide training on all Cisco products and technologies and are available to a general audience.

- [The Cisco Learning Network](#)
- [Global Learning Locator](#)
- [Featured Virtual Events and Webcasts](#)
- [Cisco Press self-study resources](#)

Training Available to Partners

Cisco offers a variety of training resources to partners. This topic describes some courses that are specific to Cisco Collaboration Systems.

Some Cisco Collaboration Systems training VoDs are available from the [Cisco Unified Communications System Release Technical Readiness](#) page.

For training information on all Cisco products and technologies, see the following sites.

**Note**

To access this site you must be registered as an employee of a Cisco Channel Partner company.

- [Partner Education Connection](#)

Partner Education Connection Courses

Partner Education Connection (PEC) courses are the primary learning source for Cisco Channel Partners. PEC provides training on products, tools, and solutions.

Use the following e-learning modules for information on Cisco Collaboration Systems:

- QuickStart modules

These web-based modules prepare partners to sell Cisco Collaboration Systems solutions. This course covers selling strategies, pricing, and customer testimonials.

- Partner Beta Training

The PEC site typically contains a VoD which provides information on what is new in the latest Cisco Collaboration system.

- Cisco Collaboration Systems Architecture and Design

These web-based modules address identifying the features of the Cisco Collaboration system and teaching the Cisco methodology for implementing voice over data networks.

Cisco Learning Partner Courses

[Training from Cisco Learning Partners](#) provides a comprehensive set of training resources, from instructor-led courses to remote access labs and e-learning solutions. These companies are the only organizations to employ Certified Cisco Systems Instructors and deliver Cisco authorized and approved content, including product-specific training, technology training, and certification-preparation courses.

Training Available to Cisco Employees

Cisco offers a variety of training resources to employees. These Cisco Collaboration Systems launch page and training websites provide training on all Cisco products and technologies:

- [Partner Education Connection](#)
- [Global Learning Partner Locator](#)