Preface

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Overview

This document provides installation and upgrade information about the IP telephony components and configurations that have been tested and verified as a part of Cisco Unified Communications System testing. It consists of two parts:

• Part 1: System installation for IP telephony—Describes the system-level procedures used to install IP telephony components in Cisco Unified Communications System Release 9.0(1).

• Part 2: System upgrade for IP telephony—Describes the system-level procedures used to upgrade software and hardware components in the IP telephony environment from Cisco Unified Communications Release 8.6(1) to Cisco Unified Communications Release 9.0(1).

This document also includes information related to compatibility, upgrade paths between releases, and upgrade strategies for different sized network installations. It discusses the upgrade sequence for individual test sites emphasizing the order in which the components are to be upgraded and provides references to installation and upgrade documentation for individual components.

Note

Many of the IP telephony component names have changed as part of Cisco Unified Communications System releases. The latest product names are used in this document, even when referencing products from previous releases.
Audience

This document is intended for system administrators who are familiar with various hardware and software components included in Cisco Unified Communications System family of IP telephony products. Readers should have the technical and product knowledge to install, configure, manage, and troubleshoot the system described.

Organization

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<td>Provides an overview of the system installation, a list of components in a typical IP telephony environment, and different installation strategies.</td>
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<td>Preparation for System Installation</td>
<td>Discusses the general approach for the installation of IP telephony components, installation release set versions, and software dependencies and considerations.</td>
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<td>Performing Your System Installation</td>
<td>Provides information about the installation order and process for all IP telephony components that are configured in specific deployment models.</td>
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<td>Provides an overview of the system upgrade requirements, the targeted release versions involved in the upgrade process, and upgrade paths and strategies.</td>
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<td>System Upgrade Preparation</td>
<td>Discusses the general upgrade approach for the different IP telephony components, upgrade release versions, and software compatibility considerations.</td>
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<td>Contains information on the upgrade order for all IP telephony components, including North America and Europe and Emerging Market, configured in specific deployment models for Cisco Unified Communications Release 9.0(1).</td>
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Related documentation

The Cisco Unified Communications solution provides a suite of interactive documentation that covers details about system architecture and components, installation and upgrade information, troubleshooting, topology diagrams, and related information. You can access this information from:

http://www.cisco.com/go/unified-techinfo

You can access sites specific to IP Telephony or contact center system applications for Cisco Unified Communications System Release 9.0(1) at:

• Cisco Unified Communications System for IP Telephony Release 9.0(1) at:
  http://www.cisco.com/cisco/web/docs/iam/unified/ipt901/index.html
• Cisco Unified Communications System for Contact Center Release 9.0(1) at:

Documentation and service requests

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly What's New in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at:


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