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Note

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For information about other CLI commands that are not listed in this document, see the [Cisco Unity Express Command Reference for 3.0 and Later Versions](#).

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**clear counters interfaces**

**clear crashbuffer**

**copy url**

# clear counters interfaces

To clear interface counters, use the **clear counters interfaces** command in EXEC mode.

## clear counters interfaces

**Syntax Description** This command has no arguments or keywords.

**Command Default** None. Interface counters are not cleared.

**Command Modes** EXEC

Command History	Version	Modification
	9.0	This command was introduced.

**Usage Guidelines** Use this command when you have interface counters you want to clear, for example, the general debug counters. This command clears all counters, including statistics counters.

**Examples** The following example illustrates the use of the **clear counters interfaces** command.

```
srstmgr-1> enable
srstmgr-1# clear counters interfaces
srstmgr-1# show interfaces ide 0
IDE hd0 is up, line protocol is up
    0 reads, 0 bytes
    0 read errors
    0 write, 0 bytes
    0 write errors
srstmgr-1#
```

Related Commands	Command	Description
	<b>clear crashbuffer</b>	Clears the kernel crash buffer.

# clear crashbuffer

To clear the kernel crash buffer, use the **clear crashbuffer** command in EXEC mode.

**clear crashbuffer**

**Syntax Description** This command has no arguments or keywords.

**Command Default** None. Crash buffer is not cleared.

**Command Modes** EXEC

Command History	Version	Modification
	9.0	This command was introduced.

**Usage Guidelines** Use this command to clear the kernel crash buffer after the reasons for a crash are fully investigated.

**Examples** The following example illustrates the use of the **clear crashbuffer** command.

```
srstmgr-1 enable>
srstmgr-1# clear crashbuffer
srstmgr-1#
```

Related Commands	Command	Description
	<b>clear counters interfaces</b>	Clears the interface counters.

# copy url

To add support for new phone types to Cisco Unified SRST Manager, use the **copy url** command in EXEC mode to upload the phonetype.jar file containing updated information for supported phone types.

```
copy url [ftp_sitename]/[directory_path]/[file_name] phone-config username [username]
password [password]
```

```
no copy url
```

Syntax Description		
	<i>ftp_sitename</i>	Name of the ftp site containing the JAR file.
	<i>directory_path</i>	Path to the file on the ftp site.
	<i>file_name</i>	Name of the JAR file on the ftp site.
	<i>username</i>	User name of ftp site account.
	<i>password</i>	Password for the ftp site account.

**Command Default** None.

**Command Modes** EXEC

Command History	Version	Modification
	9.0	This command was introduced.

**Usage Guidelines** Use this command to upload phonetype.jar, a Java archive (JAR) file containing updated information for phone types supported by Cisco Unified SRST Manager. The updated JAR file can include new phone types to add to Cisco Unified SRST Manager.

### JAR File Contents

The uploaded phonetype.jar file must contain the following files:

```
usr/bin/products/umg/CusmPhoneModels.xml
```

```
usr/ccp/classes/PhoneModels.xml
```

```
META-INF/MANIFEST.MF
```

**Examples** The following example illustrates the use of the **copy url** command.

```
srstmgr-1# copy url ftp://192.1.1.2/tmpdir/phonetype.jar phone-config username johndoe
password mypassword
```