



Managing Cisco Unified MeetingPlace Web Conferencing Services

Release 7.1

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About the Cisco Unified MeetingPlace Web Conferencing Service

The Cisco Unified MeetingPlace Web Conferencing Service is a Windows master service that manages and monitors the following:

- Cisco Unified MeetingPlace Agent Service
- Cisco Unified MeetingPlace Audio Service
- Cisco Unified MeetingPlace Connect Application Service
- Cisco Unified MeetingPlace Connect Gateway
- Cisco Unified MeetingPlace Flash Media Administration Server
- Cisco Unified MeetingPlace Flash Media Server
- Cisco Unified MeetingPlace Replication Service
- Cisco Unified MeetingPlace Video Service

It also configures the MeetingPlace Web (MPWEB) database and the MPWEB slave databases.

The master service is turned on automatically after any reboot or upgrade, at which point it monitors all subsidiary services and runs a database configuration and import tool. If the database version is not up to date, the tool updates the database schema. Similarly, if the database needs to import new strings, the tool imports them. If any services fail, the master service automatically restarts and a major alarm is sent to the Cisco Unified MeetingPlace Application Server.

Cisco Unified MeetingPlace Web Conferencing Service and NTP Servers

If you are using an NTP server, Cisco Unified MeetingPlace will force the Web Server to synchronize its time with the NTP server whenever you restart the Web Conferencing master service. This is regardless of how large the time difference is. Once the master service is started, Cisco Unified MeetingPlace will only synchronize with the NTP server if the time difference is 30 seconds or less. The synchronization will take place once every hour.


Note

When you restart the Web Server, all manual changes made to the registry are lost.


Note

The first time the Web Conferencing master service comes up, the NTP server is set to the Cisco Unified MeetingPlace Application Server.

Related Topics

- [Configuring the Web Server to Synchronize with an NTP Server](#)
- [How to Manually Synchronize the Web Server with an NTP Server](#)

How to Use the Cisco Unified MeetingPlace Web Conferencing Service

- [Stopping All Web Conferencing Services, page 2](#)
- [Restarting All Web Conferencing Services, page 3](#)

Stopping All Web Conferencing Services

You must stop all Cisco Unified MeetingPlace web conferencing services before you complete certain procedures, including Gateway SIM upgrades and configuration changes.

Procedure

- Step 1** Go to your Windows Start menu.
 - Step 2** Select **Settings > Control Panel > Administrative Tools > Services**.
 - Step 3** Right-click **Cisco Unified MeetingPlace Web Conferencing** and select **Stop**.
 - Step 4** (Optional) To stop other Cisco Unified MeetingPlace gateway services, including Gateway SIM, right-click the service and select **Stop**.
 - Step 5** Right-click the IIS Admin Service if it is still running and select **Stop**.
 - Step 6** Close the Services control panel.
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Related Topics

- [Restarting All Web Conferencing Services, page 3](#)

Restarting All Web Conferencing Services

Procedure

- Step 1** Go to your Windows Start menu.
- Step 2** Select **Settings > Control Panel > Administrative Tools > Services**.
- Step 3** Right-click **Cisco Unified MeetingPlace Web Conferencing** and select **Start**.
- Step 4** Restart any other gateway services you may have stopped by right-clicking the applicable service and choosing **Start**.
- Step 5** Close the Services control panel.
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Related Topics

- [Stopping All Web Conferencing Services, page 2](#)

