



Changing System Administrator Passwords for Cisco Unified MeetingPlace

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This module describes how to change Application Server passwords for the administrator:

- [Changing the Passwords for the admin Profile, page 1](#)
- [Changing the Password for the root or mpadmin Account, page 2](#)



Note

For information about other administrator passwords, see the following documents:

- For all Media Server passwords, including passwords for the audio blade, video blade, Media Server Administration, and MSA, see the *Installation, Upgrade, and Migration Guide for Cisco Unified MeetingPlace* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_installation_guides_list.html.
- For Web Server passwords, see the following:
 - For the Windows Media Server password, see “[Installing Windows Media Server for Cisco Unified MeetingPlace](#)” in the [Configuring Audio Conversion](#) module.
 - For the SQL password, see “[How to Change and Apply a New SQL Password to Cisco Unified MeetingPlace Web Conferencing](#)” in the [Configuring Cisco Unified MeetingPlace Web Conferencing and SQL Server](#) module.
 - For the Web Server shared storage directory password, see “[Configuring Shared Storage](#)” in the [Configuring the Cisco Unified MeetingPlace Web Server for Optimal Data Storage](#) module.

Changing the Passwords for the admin Profile



Note

We recommend that you change the passwords for the preconfigured admin profile to prevent unauthorized access to your system.

The default passwords for the admin profile are as follows:

- **User password**—**cisco**—Used to log in from a workstation.
- **Profile password**—**24726**—Used for authentication from a touch-tone phone.

Procedure

- Step 1** Log in to the Administration Center.
- Step 2** Select **User Configuration > User Profiles**.
- Step 3** Enter **admin** in the search field.
- Step 4** Select **Search**.
- Step 5** Select **Edit** in the same row as the admin profile.
- Step 6** Configure the following fields:
- **User password**
 - **User password confirm**
 - **Profile password**
 - **Profile password confirm**
- Step 7** Select **Save**.
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Related Topics

- [Recovering the User Password for the admin Profile](#) in the [Password Recovery for Cisco Unified MeetingPlace](#) module

Changing the Password for the root or mpadmin Account

Use this procedure to recover or change the [root](#) or [mpadmin](#) CLI user level password, which is initially set during installation.

Procedure

- Step 1** Log in to the Cisco Unified MeetingPlace operating system as the root user.
- Step 2** At the password prompt, enter the root password.
The Cisco Unified MeetingPlace operating system desktop appears.
- Step 3** Right-click the desktop.
- Step 4** Select **New Terminal**.
This brings up a terminal session.
- Step 5** At the prompt, enter **/root/.security/unimmunize.sh**.
- Step 6** At the prompt, enter one of the following:
- **passwd root**
 - **passwd mpadmin**

Step 7 At the New password prompt, enter a new password.



Note You may see a message that the password you entered is bad. Ignore this message.

Step 8 At the Retype new password prompt, re-enter the same password again.

Step 9 At the prompt, enter **/root/.security/immunize.sh**.

Step 10 On the desktop, select the Red Hat icon.

Step 11 Select **Log Out**.

Step 12 Select **OK**.

Related Topics

- [Password Recovery for Cisco Unified MeetingPlace](#) module

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