



Caveats

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Bug Severity Levels

Known defects, or bugs, have a severity level that indicates the priority of the defect. These release notes include the following bug types:

- All severity level 1 or 2 bugs
- Significant severity level 3 bugs
- All customer-found bugs except severity level 6 enhancement requests

Severity Level	Description
1 Catastrophic	Reasonably common circumstances cause the entire system to fail, or a major subsystem to stop working, or other devices on the network to be disrupted. No workarounds exist.
2 Severe	Important functions are unusable and workarounds do not exist. Other functions and the rest of the network is operating normally.
3 Moderate	Failures occur in unusual circumstances, or minor features do not work at all, or other failures occur but low-impact workarounds exist. This is the highest level for documentation bugs.
4 Minor	Failures occur under very unusual circumstances, but operation essentially recovers without intervention. Users do not need to install any workarounds and performance impact is tolerable.

Severity Level	Description
5 Cosmetic	Defects do not cause any detrimental effect on system functionality.
6 Enhancement	Requests for new functionality or feature improvements.

Search for Bugs

To search for bugs not listed here, use the Bug Search Tool.

Procedure

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- Step 1** To access the Bug Search Tool, go to <https://tools.cisco.com/bugsearch/search>.
- Step 2** Sign in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the **Search for** field, then press **Enter**. Alternatively, you can search by product and release.

For more information, select **Help** at the top right of the Bug Search page.

Resolved caveats in Release 14.1.4

See the [Jabber release notes](#) for resolved caveats in Jabber for Windows.

Caveat ID	Severity	Description
CSCwb80658	3	VDI module should ignore the order change of TFTP Server or CCMCIP Server. The fix for this issue requires you to upgrade the HVD to Jabber for Windows version 14.1.5 or later.
CSCwd95193	3	User A logs out of session but leaves Jabber up in VDI. User B logs in and CPU spikes.
CSCwf28064	3	Jabber in VDI using CPU (around 5-10% per VDI) while in Idle state. The fix for this issue requires you to upgrade the HVD to Jabber for Windows version 14.1.5 or later.

Resolved caveats in Release 14.1.3

See the [Jabber release notes](#) for resolved caveats in Jabber for Windows.

Caveat ID	Severity	Description
CSCwd21433	3	Screen flickering when Jabber is running (Linux platform)

Caveat ID	Severity	Description
CSCwd21535	3	Jabber VDI 14.0.1 on Linux issue with mute/unmute from Jabra headset when in Zoom meeting
CSCwd50790	3	Unable to collect PRT remotely on Jabber VDI from CUCM (All thin client platforms)
CSCwd63866	3	JVDI Client 14.0.3 on Linux freezes or crashes when failing to connect to PulseAudio
CSCwd85202	3	Jabber VDI 14.1 on eLux Digital Signature Certificate has expired (Debian package)

Resolved caveats in Release 14.1.2

See the [Jabber release notes](#) for resolved caveats in Jabber for Windows.

Caveat ID	Severity	Description
CSCwb80658	3	VDI module should ignore the order change of TFTP Server or CCMCIP Server.
CSCwc14388	3	Jabber VDI for Mac OS Virtual Channel fails when using Citrix Workspace 2111 or 2201
CSCwc36902	3	Can not switch Softphone / Hardphone. It hangs
CSCwc26870	4	Phone service for Jabber VDI disconnecting randomly

Resolved caveats in Release 14.1.1

See the [Jabber release notes](#) for resolved caveats in Jabber for Windows.

Caveat ID	Severity	Description
CSCwb00609	3	Jabber 14.1 Windows JVDI client call control freezing with contact center call flows
CSCwb53316	3	Jabber Softphone Mute Behavior Does Not Match that Of Cisco 532 Headset on JVDI

Resolved Caveats in Release 14.1

Caveat ID	Severity	Description
CSCvy80559	3	Jabber VDI video Black Screen - version 14

Caveat ID	Severity	Description
CSCvz44805	3	Jabber For Windows Becomes Slow to Respond During Large CMS Conferences
CSCvz75206	3	Jabber JVDI deployment - grey video
CSCvz79812	3	Jabber fails to login immediately after logout
CSCwa33411	3	Unable to disable screen sharing in Jabber VDI
CSCwa38601	3	jabber on vdi generating prt will timeout
CSCwa75037	3	JabberVDI for macOS overwrites login key chains