Limitations and Restrictions

Limitation During Upgrade

The following features are not available in this release.

- Voicemail transcripts
- Call Transfer
- Call Park
- Send to Mobile
- Forced Authorization Code/Client Matter Code
- Observer Contact List
- Group Chat History
- Custom Contacts[1]
- Compound search base
- Change Password[2]
- Mac OSX 10.6.8 support

[1]On-demand (Cisco Collaboration Cloud IM/Availability) deployments only

[2]On-premise (Cisco Unified Presence server IM/Availability) deployments only

Important Notes

Issues with interoperability with other clients, devices, and third party software, along with server-side issues or defects that impact client functionality.

Expressway for Mobile and Remote Access Deployment

For an Expressway for Mobile and Remote Access deployment, when using an online certificate status protocol (OCSP) or online certificate revocation lists (CRL) to obtain the revocation status of the certificates, the Cisco Jabber client expects a response time of less than 5 seconds. Connections will fail if the response time is greater than the expected 5 seconds.

Network Disconnection when using Cisco Jabber on audio or video call

There is a known issue in the Mac OS where network interfaces will drop intermittently when DSCP is enabled.

If you encounter this issue, do the following:

1 Select **Preferences > Calls > Advanced**.
2 Uncheck **Enable Differentiated Service for Calls**.

Cisco Medianet

Cisco Medianet is not currently supported on Mac OS X 10.9 (Mavericks).