



## Release and General Information

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This section contains general information about Cisco Jabber for iPad and the current release of the application.

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## Introduction

Cisco Jabber for iPad is a Unified Communications application that provides instant messaging (IM), video and voice calling, corporate directory search, presence, and voicemail. The current version of the application is 9.3(2).

Cisco Jabber for iPad allows you to:

- Set up video and voice calling accounts in Settings if you are signed in with an IM account
- Turn on **Remember My Password** when you sign in to the application
- Place video and voice calls to a mobile phone number, work phone number, video address (URI), computer, or mobile device
- Use a keypad to search by name or phone number and to start a call
- Answer and decline calls
- Hold, resume, merge, and transfer calls
- Add a call (conference)
- Mute and unmute sending audio
- Start and stop sending video
- Show and hide self-view before and during a call
- Work with either the front or the back camera on the iPad device

- View and add IM and TelePresence contacts
- Perform predictive search of contacts in the corporate and TelePresence directories
- Add and delete contacts
- Add contacts to Favorites
- View dialed, received, and missed calls, call back, and check visual and audio voicemail in Recents
- Send chat messages and view your own and others' availability status
- Customize your availability status
- Start Cisco WebEx meetings (Cisco WebEx Messenger users only)
- Join Cisco WebEx meetings (Cisco WebEx Messenger users only)
- Send problem reports by email
- Log details for video problems
- Turn on or off sounds for sending chats, receiving chats, receiving requests, and receiving calls
- Create an individual account for Cisco Jabber Video for TelePresence from within the application.

## System and Network Requirements

### Network Requirements

If you are in the office and using any of these accounts, you must connect your iPad device to your corporate Wi-Fi network:

- Cisco Unified Communications Manager
- Cisco Unified Presence
- Cisco TelePresence Video Communication Server (VCS) without VCS Expressway

When you are away from the office, you can connect to your corporate network over any other Wi-Fi network, such as home DSL or public Wi-Fi, using a VPN (virtual private network) connection. You must use Cisco AnyConnect Secure Mobility Client to use the Connect on Demand VPN feature.

If you are using any of these accounts, you can connect to any Wi-Fi network and are not required to use a VPN connection when you are outside your corporate network:

- Cisco WebEx Messenger
- Cisco WebEx TelePresence
- Cisco Jabber Video for TelePresence
- Cisco TelePresence Video Communication Server (VCS) with VCS Expressway

The video and voice quality of calls varies depending on the Wi-Fi or mobile data network connection. Cisco does not troubleshoot connectivity issues when you use Jabber for iPad on 3G or 4G mobile data networks

or non-corporate Wi-Fi networks over a VPN connection using applications such as Cisco AnyConnect Secure Mobility Client.

Cisco Jabber for iPad supports the following application releases:

Application	Release
Cisco WebEx Web IM	<ul style="list-style-type: none"> <li>• 6.6</li> </ul>
Cisco WebEx Messenger	<ul style="list-style-type: none"> <li>• 7.1</li> <li>• 7.2</li> </ul>
Cisco Unified Presence	<ul style="list-style-type: none"> <li>• 8.0</li> <li>• 8.5</li> <li>• 8.6</li> <li>• 9.0</li> <li>• 9.1</li> </ul>
Cisco Unified Communications Manager	<ul style="list-style-type: none"> <li>• Voice:               <ul style="list-style-type: none"> <li>◦ 7.1.5</li> </ul> </li> <li>• Voice and Video:               <ul style="list-style-type: none"> <li>◦ 8.0.3</li> <li>◦ 8.5.1</li> <li>◦ 8.6.2</li> <li>◦ 9.0</li> <li>◦ 9.1</li> </ul> </li> </ul>
Cisco TelePresence Video Communication Server (VCS)	<ul style="list-style-type: none"> <li>• 6.0 and later</li> </ul> <p><b>Note</b> VCS also requires Cisco TelePresence Management Suite (TMS) 13.1 or later.</p>
Cisco Unity Connection	<ul style="list-style-type: none"> <li>• 8.5</li> <li>• 8.6</li> <li>• 9.0</li> <li>• 9.1</li> </ul>

Cisco Jabber for iPad supports the following codecs for calling and voicemail:

Function	Codec
Calling	<ul style="list-style-type: none"> <li>• G.711 mu-law</li> <li>• G.711 A-law</li> <li>• G.722.1</li> <li>• H.264 VGA encoding</li> </ul>
Voicemail	<ul style="list-style-type: none"> <li>• G.711 mu-law (default)</li> <li>• G.711 A-law</li> <li>• Linear PCM</li> <li>• GSM 6.10</li> </ul>

Cisco Jabber for iPad supports the Microsoft Active Directory 2008 and Open LDAP 2.4.23 implementations of the Lightweight Directory Access Protocol (LDAP) for integration with corporate directories.

## Requirements for Users and Devices

Cisco Jabber for iPad is available from the App Store.

The device requirements are:

- iPad 2, iPad with Retina display (3rd and 4th generation), or iPad Mini
- iOS 6.0
- iOS 6.1

Cisco supports Cisco Jabber releases only on the latest major iOS release. Apple maintains iOS, provides free iOS updates, and actively encourages users to upgrade to new iOS releases. To help enterprise customers transition to new major iOS updates, Cisco supports the last dot release of the previous major release for three months after a new release is introduced.



### Note

See also [Network requirements](#).

## Interoperability Requirements for Applications, Devices, and Servers

Cisco Jabber for iPad supports these devices, applications, and servers:

**Devices**

Cisco Unified IP Phones 8961 (SIP version 9.2.4.x) and 9971 (SIP version 9-2-3-27)

Cisco Virtualization Experience Client (VXC) 2111 and 2211

Polycom HDX 4002 and Polycom HDX 9000

Cisco TelePresence:

- Cisco TelePresence System 3010 (CTS1.9.1)
- Cisco TelePresence System 1300 (CTS1.9.1)
- Cisco TelePresence TX9000 (CTS1.9.1)
- Cisco TelePresence System 500 Series (CTS1.9.1)
- Cisco TelePresence System EX90 (TE6.0.0) and EX60 (TC5.0.0)
- Cisco IP Video Phone E20 (TE4.1.1 on Unified CM and TE6.0.0 on VCS)
- Cisco TelePresence 1700 MXP (F9.0 PAL)
- Cisco TelePresence MX200 (TC5.1.1)—Supported in VCS only
- Cisco TelePresence System Quick Set C20 (TC5.1.0)
- Cisco TelePresence System Codec C40 and C60 (TC5.1.0)
- Cisco TelePresence SX20 Quick Set (TC6.0.0)

Bluetooth Devices:

Cisco Jabber for iPad generally supports all the Bluetooth devices that work well with native iOS applications. The following devices have been specifically tested with the application:

- Jawbone ICON for Cisco
  - Note** Users may need to enable A2DP for older models of the Jawbone ICON for Cisco.
- JAMBOX by Jawbone Wireless Speaker
- Plantronics Backbeat 903+ Bluetooth Stereo Headphones with Mic
- Plantronics Marque M155
- Plantronics Voyager UC2
- Plantronics Voyager Pro Plus
- SONY Bluetooth Wireless Stereo Headset DR-BT140Q
- Jabra Supreme
- H800 Logitech Headset

Applications and servers
Cisco Unified Personal Communicator 8.5 and later
Cisco WebEx Messenger C7.5 server
Cisco Jabber for Mac 8.6 and later
Cisco Jabber for Windows
Cisco Jabber IM for BlackBerry, Cisco Jabber IM for iPhone, and Cisco Jabber IM for Cius
Cisco Jabber Video for TelePresence for Windows and Mac
Cisco Unified Video Advantage 2.2.3 and later

See the sections [Important Considerations](#) and [Open Caveats](#) for further information on supported devices and software.

## Bluetooth and Network Interference

Bluetooth headsets use the same 2.4 GHz frequency as 802.11b, 802.11g, and 802.11n wireless networks as well as other devices such as microwave ovens and cordless phones. Interference from such devices is likely to impact Bluetooth transmissions and Bluetooth headsets may interfere with wireless connections to the iPad. This issue is not specific to Cisco Jabber for iPad but can result in dropped or interrupted calls and voice quality issues.

Minimize interference to wireless networks from Bluetooth headsets by ensuring a strong wireless network signal is available throughout the coverage area.

Cisco cannot troubleshoot these issues.

The following Apple support articles contain useful information on these issues:

- [AirPort and Bluetooth: Potential sources of wireless interference](#)
- [Bluetooth: Static heard on Bluetooth headset](#)

## Supported languages

Cisco Jabber for iPad supports the following languages:

- Arabic
- Chinese (Simplified)
- Chinese (Traditional)
- Danish
- Dutch
- English (US)
- French

- German
- Italian
- Japanese
- Korean
- Portuguese (Brazil)
- Russian
- Spanish (Spain)
- Swedish
- Hungarian
- Slovak
- Croatian
- Romanian

## New and Changed Information

Refer to this section for release specific information.

### Release 9.3(2)

Cisco Jabber for iPad 9.3(2) contains numerous fixes to functionality. See [Resolved Caveats](#) for information on these fixes.

Cisco Jabber for iPad 9.3(2) introduces the following features:

- **Cisco Unified Communications Manager 9.1 support**
- **Cisco Unified Communications Manager IM and Presence Service 9.1 support**
- **Cisco Unity Connection 9.1 support**
- **Ability to view contact photos in Cisco TelePresence Video Communication Server-only deployment model.**
- **Administrative control of automatic sign-out in Cisco TelePresence Video Communication Server-only deployment model.**
- **Administrative control of password saving in Cisco TelePresence Video Communication Server-only deployment model.**
- **Ability to enter an alias when adding a contact to the Contact list or Favorites in Cisco TelePresence Video Communication Server-only deployment model.**
- **Ability to show multiple contact methods in the phonebook from an Active Directory in Cisco TelePresence Video Communication Server-only deployment model.**

