



Caveats

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Search for Bugs

Bug Classification

Known defects, or bugs, have a severity level that indicates the priority of the defect. Development managers usually define bug severity. Severity helps the product team focus on bug fixes for future releases and prioritize fixes.

The following table describes bug severity levels:

Severity level		Description
1	Catastrophic	Reasonably common circumstances cause the entire system to fail, or a major subsystem to stop working, or other devices on the network to be disrupted. No workarounds exist.
2	Severe	Important functions are unusable and workarounds do not exist. Other functions and the rest of the network is operating normally.
3	Moderate	Failures occur in unusual circumstances, or minor features do not work at all, or other failures occur but low-impact workarounds exist. This is the highest level for documentation bugs.
4	Minor	Failures occur under very unusual circumstances, but operation essentially recovers without intervention. Users do not need to install any workarounds and performance impact is tolerable.
5	Cosmetic	Defects do not cause any detrimental effect on system functionality.
6	Enhancement	Requests for new functionality or feature improvements.

Search for Bugs

Use the **Bug Search** page to obtain more information about a bug.

- 1 Go to <https://tools.cisco.com/bugsearch>.
- 2 Sign in with your Cisco.com user ID and password.
- 3 Enter a bug ID or specify search parameters.

For more information, select **Help** at the top right of the **Bug Search** page.

Open in this Release

Identifier	Severity	Headline
CSCup78097	2	Jabber search on a user is returning multiple Outlook contacts for users.
CSCum57529	3	Client hangs after returning from lock status.
CSCun68421	3	Cannot reconnect after hibernate/resume in HA mode.
CSCuo90291	3	Jabber screen sharing quality varies due to cached low bandwidth level.
CSCup14715	3	Restricted number is not stored in call history of Jabber for Windows.
CSCup29889	3	Phone, company, and photo intermittently missing on Windows 8.
CSCup30350	3	Microsoft voice recognition causes Jabber to behave unexpectedly.
CSCup30905	3	Jabber for Windows 9.7 UDS service discovery fails with hard phone.
CSCup82773	3	Call drops after a temporary network loss.
CSCup70296	3	Jabber incorrectly modifying Nickname field.
CSCup38516	3	Jabber login issue with _cisco-uds if the password is in Umlaut format.
CSCup50047	3	Jabber 9.7 configured "Display (Caller ID)" not shown for Dif locale.
CSCul53699	3	Double ring-back tone on client.
CSCup39611	3	Jabber requires Voicemail server config on IMP

Fixed in this Release

Identifier	Severity	Headline
CSCup49887	2	Unexpected behaviour in Telephony plugin
CSCuo67768	3	Jabber crash in VoiceMailService
CSCup89861	3	Dialog for collecting PRTs does not behave in the expected manner
CSCup57434	3	Closing Jabber disables Lync Presence integration in Outlook 2007
CSCup67100	3	tel:uri not working from Run when Jabber is not running

Identifier	Severity	Headline
CSCup84971	3	AllowUserCustomTabs=false doesn't work if you have a custom tab created

