



## Caveats

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## Search for Bugs

### Bug Classification

Known defects, or bugs, have a severity level that indicates the priority of the defect. Development managers usually define bug severity. Severity helps the product team focus on bug fixes for future releases and prioritize fixes.

The following table describes bug severity levels:

Severity level		Description
1	Catastrophic	Reasonably common circumstances cause the entire system to fail, or a major subsystem to stop working, or other devices on the network to be disrupted. No workarounds exist.
2	Severe	Important functions are unusable and workarounds do not exist. Other functions and the rest of the network is operating normally.
3	Moderate	Failures occur in unusual circumstances, or minor features do not work at all, or other failures occur but low-impact workarounds exist. This is the highest level for documentation bugs.
4	Minor	Failures occur under very unusual circumstances, but operation essentially recovers without intervention. Users do not need to install any workarounds and performance impact is tolerable.
5	Cosmetic	Defects do not cause any detrimental effect on system functionality.
6	Enhancement	Requests for new functionality or feature improvements.

**Search for Bugs**

To search for bugs, do the following:

- 1 Go to <https://tools.cisco.com/bugsearch>
- 2 Sign in with your Cisco.com user ID and password.
- 3 Enter a bug ID or specify search parameters.

For more information, select **Help** in the top right of the **Bug Search** page.

## Open in this Release

Identifier	Severity	Headline
CSCuo82526	2	MRA Jabber does not send cookie x-auth token with login request
CSCuo85779	3	Jabber for Windows shows returned xml in the SSO login window
CSCun65353	3	No Outlook resolution on calls if contact is not in cache
CSCuo32278	3	In-call history missed calls show VM pilot number as a caller
CSCuo70664	3	Jabber for Windows 9.7 Cannot Join Instant Meeting from Toast
CSCuo73369	3	Call history in Jabber Windows does not record calls with * dialing
CSCuo76001	3	Click-To-X doesn't work after log-out/login in Cloud SSO
CSCul53699	3	Double ring back tone on client
CSCul63819	3	Jabber for Windows unable to connect to WebEx Instant Meeting
CSCuo06010	3	Softphone does not register in secure mode when logged into PC-2
CSCuo26763	3	Jabber for Windows 9.7.0 - Call control lockup on change of network
CSCuo34049	3	Jabber for Windows getting unregistered intermittently on Win 7
CSCun68421	3	Cannot reconnect after hibernate/resume in high availability mode
CSCul02324	3	Takes 1 minute to go offline after sign out/exit

## Fixed in this Release

Identifier	Severity	Headline
CSCun55968	2	Intermittent SSO Login Failure - XML displayed in login window
CSCuo58290	2	Jabber for Windows 9.7 crashes intermittently
CSCuo00110	2	Intermittently seeing Jabber unexpectedly exit when processing hyperlink
CSCug96646	3	Jabber for Windows Photo Retrieval fails if PC username is non-english
CSCun84091	3	Search clearing is inconsistent

Identifier	Severity	Headline
CSCuo06884	3	In certain instances, no contact image in JFW
CSCuo21868	3	MSI 4.1.0 silent install does not work on Windows 7 32-bit
CSCuo28307	3	Calling party transformation CSS is not taking effect in softphone mode
CSCuo60610	3	Cisco Jabber for Windows does not honor Jabber-config file.
CSCuo62929	3	Failing to update in-memory dialing rules
CSCuo65043	3	Allow Programmatic clipboard Access disabled in IE-Cut/paste not working
CSCun28090	3	Duplicate person records due to case sensitive comparison of Email & JID

