About Cisco Jabber Guest

Introduction

Cisco Jabber Guest is a consumer-to-business (C2B) solution that extends the reach of Cisco's enterprise telephony to people outside of a corporate firewall who do not have phones registered with Cisco Unified Communications Manager. Cisco Jabber Guest lets you connect with visitors through your web site or mobile application to talk with one or more of your employees through instant-on, real-time voice and video.

You control Cisco Jabber Guest links, users, and other call features from the web interface of the application. To manage these features, sign in to Cisco Jabber Guest Administration.

Call Session Capacity

Call Session Capacity (Cisco Expressway)

The maximum number of Cisco Jabber Guest sessions that can be supported through the Cisco Expressway depends on the type of appliance/VM server, and whether they are deployed as a single Cisco Expressway-C and Cisco Expressway-E pair or as Cisco Expressway-C and Cisco Expressway-E clusters.

Deployment	Small/Medium Systems	Large Systems
Single Cisco Expressway-C and Cisco Expressway-E pair	100	500
Cluster of 2 Cisco Expressway-C peers and cluster of 2 Cisco Expressway-E peers	200	1000
Cluster of 3 Cisco Expressway-C peers and cluster of 3 Cisco Expressway-E peers	300	1500
Cluster of 4 or more Cisco Expressway-C peers and cluster of 4 or more Cisco Expressway-E peers	400	2000

Deployment	Small/Medium Systems	Large Systems
Single Cisco Expressway-C and Cisco Expressway-E pair co-resident deployment with Business Edition 6000/7000 Cisco Unified Communications Manager	100	

Each session typically uses 4 TURN server relays on the Cisco Expressway-E.

Each Cisco Jabber Guest call session is a video session, from the perspective of Cisco Expressway, even if video is disabled during the call.

Call Session Capacity (Cisco TelePresence Video Communication Server)

The maximum number of Cisco Jabber Guest sessions that can be supported through the Cisco TelePresence Video Communication Server depends on the type of appliance/VM server, and whether they are deployed as a single Cisco VCS-C and Cisco VCS-E pair or as Cisco VCS-C and Cisco VCS-E clusters.

Deployment	Small/Medium Systems	Large Systems
Single VCS-C and VCS-E pair	100	500
Cluster of 2 VCS-C peers and cluster of 2 VCS-E peers	200	1000
Cluster of 3 VCS-C peers and cluster of 3 VCS-E peers	300	1500
Cluster of 4 or more VCS-C peers and cluster of 4 or more VCS-E peers	400	2000
Single VCS-C and VCS-E pair co-resident deployment with Business Edition 6000/7000 Cisco Unified Communications Manager	100	

Each session typically uses 4 TURN server relays on the VCS-E.

Each Cisco Jabber Guest call session is a video session, from the perspective of Cisco VCS, even if video is disabled during the call.