



## What's new in Release 14.2

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## Jabber End-User Content on Cisco Webex Help Center

You can find information on the Jabber client at <https://help.webex.com/ld-n1uv5wq-CiscoJabber/Jabber>. The Help Center contains articles on using Jabber features. You can provide feedback on individual articles or request new articles through the Help Center.

The Help Center search includes a set of filters to narrow your results by product, release, activities, operating system, and other categories.

## Build numbers

### Jabber for Windows

Version	Build Number
14.2	14.2.0.58008 Build 308008

### Jabber for Mac

Version	Build Number
14.2	308037

### DownloadURL

The DownloadURL file element in the XML file for automatic updates is:

Release	File Name
14.2	Install_Cisco-Jabber-Mac-14.2.0.308037-197998006-MCwCFAYS76NLpdcSYHq66DNOoGPxnsZAhRCTX6XfFQeG+oO+zwemr6A43Gow!!..zip

The DownloadURL file element refers to the Cisco Jabber for Mac installation file. The installation file on the update server must be renamed to match this DownloadURL file element name.

You can also download the manual installation file, if your users install the client manually.



**Note** To ensure the DSA signature succeeds, configure Web servers to escape special characters. For example, on Microsoft IIS the option is: **Allow double spacing**.

## New and updated features

### Support for Webex meetings on the Webex Suite meeting platform

Released in 14.2.

Windows	Mac	iOS	Android
Yes	Yes	Yes	Yes

Support Webex meetings on the Webex Suite meeting platform.



**Note** For customers who use Cisco Jabber clients to join Webex meetings:

Webex meetings are hosted on our Webex Suite meeting platform. [Find out if your meetings use the Webex Suite meeting platform.](#)

To avoid issues joining Webex meetings on the Webex Suite meeting platform, please upgrade your Jabber client to version 14.2 or later for Windows, Mac, Android, iPhone, or iPad. Failure to do so may result in a failed connection to the meeting.

### Support for iOS 17

Released in 14.2.1.

Added support for iOS 17.

### Support iPhone 15 series

Released in 14.2.1.

Added support for iPhone 15 series.

### Jabber Dual VPN support

Released in 14.2.

Windows	Mac	iOS	Android
No	No	No	Yes

Jabber is connecting using a dual VPN, tunneling inside another to services.

The admin should config key in Jabber config file.

Applies to Jabber for Android only.

### **EnableDualVPNSupport**

- **False** (Default)—Jabber will disable dual VPN support
- **True**—Jabber will enable dual VPN support

Example: `<EnableDualVPNSupport>True</EnableDualVPNSupport>`

### **Support for new devices**

Released in 14.2.

<b>Windows</b>	<b>Mac</b>	<b>iOS</b>	<b>Android</b>
No	No	No	Yes

Jabber now supports these Android devices:

- Samsung Xcover6 Pro (Android 13)
- Samsung Galaxy A53 (Android 13 and later)
- Sharp AQUOS SH-M20 (Android 11)

### **Supported Android devices in 14.2**

<b>Brand</b>	<b>Device Model</b>	<b>Supported OS Version</b>	<b>Notes</b>
Ascom	Myco3	Android OS 10.0	

Brand	Device Model	Supported OS Version	Notes
Google	Nexus 6P	Android OS 8.1 or later	
	Pixel / Pixel XL	Android OS 8.1 or later	
	Pixel C	Android OS 8.1 or later	
	Pixel XL	Android OS 8.1 or later	
	Pixel 2 / Pixel 2 XL	Android OS 8.1 or later	During a Jabber call if the user switches audio from mobile device to a headset, then there might be some issues with the audio for few seconds.
	Pixel 3 / Pixel 3 XL	Android OS 9.0 or later	If you use the attached headset with the phone, then there might be some issues with the audio for few seconds.
	Pixel 4 / Pixel 4 XL	Android OS 10.0 or later	
	Pixel 4a 5G	Android OS 11.0 or later	
	Pixel 5	Android OS 11.0 or later	
	Pixel 6 / Pixel 6 pro	Android OS 12.0 or later	
Honeywell	CT60	Android OS 8.1	
Huawei	Mate 9	Android OS 8.1 or later	
	Mate 10 / Mate 10 Pro	Android OS 8.1 or later	
	P10 / P10 Plus	Android OS 8.1 and later	
	P20 / P20 Pro	Android OS 8.1 or later	
	Mate 20 / Mate 20 Pro	Android OS 8.1 or later	
	P30 / P30 Pro	Android OS 9.0 or later	
Nokia	Nokia 6.1	Android OS 8.1 or later	
	Nokia 8.1	Android OS 8.1 or later	
OnePlus	5 / 5T	Android OS 8.1 or later	
	6 / 6T	Android OS 9.0 or later	
	7T	Android OS 10.0 or later	
	8 / 8 Pro / 8T	Android OS 11.0 or later	

Brand	Device Model	Supported OS Version	Notes
Samsung	S9 / S9+	Android OS 9.0 or later	
	S10 / S10+	Android OS 10.0 or later	
	S20 / S20+ / S20 Ultra	Android OS 11.0 or later	
	S21 / S21+ / S21 Ultra	Android OS 12.0 or later	
	S22 / S22+ / S22 Ultra	Android OS 12.0 or later	
	Note10 / Note10+	Android OS 10.0 or later	
	Note20 / Note20+	Android OS 11.0 or later	
	A51 / A52	Android OS 10.0 or later	
	A53	Android OS 13.0 or later	
	Xcover 5	Android OS 12 and 13	User may experience no sound for a short time when the call is connected.
Xcover6 Pro	Android OS 13		
Seuic	Cruise 1	Android OS 9.0	
Sharp	AQUOS SH-M20	Android OS 11.0	
Sony	XZ1	Android OS 8.1 or later	
	XZ2	Android OS 8.1 or later	
	XZ3	Android OS 9.0 or later	
	Xperia 5 Mark II	Android OS 11.0 or later	

Brand	Device Model	Supported OS Version	Notes
Xiaomi	Mi 6	Android OS 8.1 and later	
	Mi 8	Android OS 8.1 or later	
	Mi 9	Android OS 9.0 or later	
	Mi 10	Android OS 10.0 or later	
	Mi 10 Ultra	Android OS 10.0 or later	
	Pocophone	Android OS 8.1 or later	
	Mi MIX 2	Android OS 8.1 or later	
	Mi A1	Android OS 8.1 or later	
	Redmi Note 6 Pro	Android OS 8.1 or later	



**Important** Jabber 14.2.1 is the last release that supports Android OS 8.1. For security reasons, the next Jabber release will require a minimum of Android OS 9.0.

#### Support 'mailto:' link in custom tab

Released in Cisco Jabber 14.2.1.

Windows	Mac	iOS	Android
No	No	No	Yes

Cisco Jabber can support 'mailto:' link in customer tab.

#### Support configuration keys 'SSO\_Enabled' and 'OAuth\_Enabled' in MDM configuration and URL provision

Released in Cisco Jabber 14.2.1.

Windows	Mac	iOS	Android
No	No	No	Yes

Cisco Jabber can support 'SSO\_Enabled' and 'OAuth\_Enabled' in MDM configuration and URL provision.

#### Support set the availability status changes to 'Away'

Released in Cisco Jabber 14.2.1.

Windows	Mac	iOS	Android
Yes	No	No	Yes

The admin should config key in Jabber config file. It can support Cisco Jabber Android's availability status not changing to **Away** when users are inactive.

**Set\_Status\_Away\_On\_Inactive**

This configuration key previously applied to Cisco Jabber for Windows only.

From Jabber 14.2.1, it also applies to Cisco Jabber for Android.

Specifies if the availability status changes to **Away** when users are inactive.

- **true** (default)—Availability status changes to **Away** when users are inactive.
- **false**—Availability status does not change to **Away** when users are inactive.

Example:

```
<Set_Status_Away_On_Inactive>>false</Set_Status_Away_On_Inactive>
```

**iOS**

- XCode 14.1 and iOS 16.1 SDK update
- Local Push Notification support
  - **For end users:**
    - A reliable and secure way to notify a Jabber user on iOS devices of incoming VoIP calls when iOS devices operate in a WiFi-constrained network; or when they have no Internet connection, and consequently don't have access to Apple Push Notification Service (APNs).
    - With Local Push Notifications framework (LPNs) on iOS, Jabber users receive calls directly from UCM by connecting to local WiFi network on the same Intranet.
  - **For admins:**
    - Admins must specify the supported WiFi list in jabber-config.xml file:

Parameter	Description and values	Supported platforms
LocalPushSSIDList	Specifies a whitelist of up to 10 Service Set IDs (SSIDs) separated by a semicolon. You must configure this parameter when the Local Push Notification Connectivity feature is enabled on CUCM. <b>Example:</b> <code>&lt;LocalPushSSIDList&gt;SSID1;SSID2&lt;/LocalPushSSIDList&gt;</code>	iOS and iPadOS



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- Note**
1. To get LPNs call notifications, users must grant the Local Network permission to the Jabber app.
  2. If both LPNs and APNs are configured on UCM, UCM will deliver the call via the LPNs channel first. If it fails due to any reason, APNs will be the fallback option with the best effort.
  3. To get LPNs call notifications working properly, when users have multiple iPhones or iPads, they must ensure the Jabber app runs only on one iPhone and one iPad.

Supported UCM & DI version: 14 SU3 onwards.

Supported iOS version: iOS 16.5 and iPadOS 16.5 onwards.

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## EMM Clients

These clients follow a delayed release cycle. The clients release later than the corresponding releases of Jabber for Android and Jabber for iPhone and iPad.

### Jabber for Blackberry 14.2(1)

#### Jabber for Blackberry on iOS

Customers who want to upgrade to this build need to sign out, reset and delete the old version of Jabber, then install this version.

### Jabber for Blackberry 14.2(0)

#### Jabber for Blackberry on Android

This release includes these features:

- Same as Jabber Android 14.2
- Upgrade BlackBerry Dynamics SDK v11.2
- Upgrade minimum supported version to Android 10

#### Jabber for Blackberry on iOS

This release includes these features:

- Same as Jabber iOS 14.2
- Upgrade BlackBerry Dynamics SDK v11.2



**Jabber for Intune on iOS**

This release includes these features:

- Same as Jabber iOS 14.2
- Upgrade Intune SDK to v17.6.1 and Azure library to v6.0.4

**Jabber for Intune 14.2(0)****Jabber for Intune on Android**

This release includes these features:

- Same as Jabber Android 14.2
- Upgrade Intune SDK v9.4

