



## Caveats

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## Search for Bugs

To search for bugs not listed here, use the Bug Search Tool.

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- Step 1** To access the Bug Search Tool, go to <https://tools.cisco.com/bugsearch/search>.
- Step 2** Sign in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the **Search for** field, then press **Enter**. Alternatively, you can search by product and release.
- For more information, select **Help** at the top right of the Bug Search page.
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## Bug Severity Levels

Known defects, or bugs, have a severity level that indicates the priority of the defect. These release notes include the following bug types:

- All severity level 1 or 2 bugs
- Significant severity level 3 bugs
- All customer-found bugs except severity level 6 enhancement requests

Severity Level	Description
1 Catastrophic	Reasonably common circumstances cause the entire system to fail, or a major subsystem to stop working, or disrupts other devices on the network. No workarounds exist.
2 Severe	Important functions are unusable and workarounds don't exist. Other functions and the rest of the network is operating normally.
3 Moderate	Failures occur in unusual circumstances, or minor features don't work at all, or failures have low-impact workarounds.  This severity is the highest level for documentation bugs.
4 Minor	Failures occur under unusual circumstances, but operation essentially recovers without intervention. Users don't need to install any workarounds and performance impact is tolerable.
5 Cosmetic	Defects don't cause any detrimental effect on system functionality.
6 Enhancement	Requests for new functionality or feature improvements.

## Cisco Jabber for Android

### Resolved caveats in Release 14.2.1

Identifier	Severity	Headline
<a href="#">CSCwf30869</a>	3	Video camera unavailable on Pixel 6/7 series running Jabber 14.1.5
<a href="#">CSCwh33106</a>	3	Client certificate support for EC
<a href="#">CSCwh05012</a>	3	J4A vibrating only once when receiving a call in silent mode (push notification)
<a href="#">CSCwh18182</a>	3	Jabber Login issue on premises and via MRA
<a href="#">CSCwh38840</a>	3	Jabber Android speeding up registration when receives push notification at background

### Resolved caveats in Release 14.2

Identifier	Severity	Headline
<a href="#">CSCwf20714</a>	3	The timer improvement (long access token)
<a href="#">CSCwf61598</a>	3	Jabber for Mobile doesn't change presence status to Available after being in DND
<a href="#">CSCwf62907</a>	3	Jabber Android client crashed due to <code>android.app.ForegroundServiceDidNotStartInTimeException</code>
<a href="#">CSCwf80304</a>	3	Jabber crashes — Oops Jabber stops responding

# Cisco Jabber for Windows

## Resolved caveats in Release 14.2

Identifier	Severity	Headline
<a href="#">CSCwd03034</a>	3	Jabber incorrectly displays the body of Exception meeting in Recurring meeting.
<a href="#">CSCwf94708</a>	3	Offline chat history lost after logout and login.

# Cisco Jabber for Mac

## Resolved caveats in Release 14.2.1

Identifier	Severity	Headline
<a href="#">CSCwh58131</a>	3	Jabber for MAC 14.2 is unable to login with SSO enabled.

# Cisco Jabber for iPhone and iPad

## Resolved caveats in Release 14.2.1

Identifier	Severity	Headline
<a href="#">CSCwh17146</a>	3	Jabber iOS — Message in pop-up incorrect (Chat Name inconsistent).
<a href="#">CSCwh19474</a>	3	Jabber for iPad   Call initiated from Contact Search window does not work.
<a href="#">CSCwh49724</a>	3	Incorrect Badge Notification count for message on Jabber/iOS.
<a href="#">CSCwh45682</a>	3	Jabber on iPhone crashes when doing contact search.

