



What's new in Release 14.1

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Jabber End-User Content on Cisco Webex Help Center

You can find information on the Jabber client at <https://help.webex.com/ld-n1uv5wq-CiscoJabber/Jabber>. The Help Center contains articles on using Jabber features. You can provide feedback on individual articles or request new articles through the Help Center.

The Help Center search includes a set of filters to narrow your results by product, release, activities, operating system, and other categories.

Build numbers

Jabber for Windows

Version	Build Number
14.1.5	14.1.5.57909 Build 307909
14.1.4	14.1.4.57561 Build 307561
14.1.3	14.1.3.57304 Build 307304
14.1.2	14.1.2.57135 Build 307135
14.1.1	14.1.1.56904 Build 306904
14.1	14.1.0.56686 Build 306686

Jabber for Mac

Version	Build Number
14.1.4	14.1.4.307510
14.1.3	14.1.3.307311
14.1.2	14.1.2.307135
14.1.1	14.1.1.306908
14.1	14.1.0.306686

DownloadURL

The DownloadURL file element in the XML file for automatic updates is:

Release	File Name
14.1.4	Install_Cisco-Jabber-Mac-14.1.4.307510-194760427-MC0CFFRkcVuDKF2gAyzaoV0wWLij78LahUAi9h094cACcCNCOR7nPC65jC7Nd0!.zip
14.1.3	Install_Cisco-Jabber-Mac-14.1.3.307311-194751627-MCwCFCsBIvV0CNPzPVEMV4384oSNinezAhQ2iCGOIpOB+y+u_VmBvGHJubdLkg!!.zip
14.1.2	Install_Cisco-Jabber-Mac-14.1.2.307135-194725274-MCwCFDvR0pndvyWUgi89FrKnTLEE3mNqAhRDiTd0BGhh6Kbf3dyW0mgj4lEg!!.zip
14.1.1	Install_Cisco-Jabber-Mac-14.1.1.306908-115142971-MC0CFB9UBWohcJz9knNLG1cB_jaTe6zUAhUAj+7+3ZRSfObUBQIMFNQ5dky50M!.zip
14.1	Install_Cisco-Jabber-Mac-14.1.0.306686-115645385-MCwCFBk9gNhhn_NcWa66H0bV9Fai0orVAhRjTIFR4xxOV0Jq18D8ufQTlaPMg!!.zip

The DownloadURL file element refers to the Cisco Jabber for Mac installation file. The installation file on the update server must be renamed to match this DownloadURL file element name.

You can also download the manual installation file, if your users install the client manually.



Note To ensure the DSA signature succeeds, configure Web servers to escape special characters. For example, on Microsoft IIS the option is: **Allow double spacing**.

New and updated features

Customer-targeted maintenance release addressing urgent customer defects and minor features

Released in 14.1.4.

Support for macOS Ventura

Released in 14.1.3.

Security fixes for Windows and Mac

Released in 14.1.3.

Security fixes for Jabber iPhone and iPad

Released in 14.1.4. Supported iOS device: iOS 16 support.

Security fixes for Android

Released in 14.1.4. Removed support for Android 6.x, 7.x, 8.0. The minimum OS version is Android 8.1.

Android OS	CPU	Memory	Display	Comments
Minimum: 8.1 Recommended: 10.0 or later	Recommended: Snapdragon 855, Exynos 9820 or higher	Minimum: 4G Recommended: 8G or higher	720p or higher	Low-end models may experience performance issues.



Note Rugged phones must first be evaluated by Cisco before being supported.

Using Firebase Cloud Messaging for chat messages and calls

On Android, there is no guarantee keepalive connection between client and server is always working, so we strongly recommend that you use FCM (Firebase Cloud Messaging) to ensure you receive chat messages and calls while Jabber is in the background.

Supported Samsung phone models

From Jabber Android release 14.1.5, only the following Samsung phone models are supported.

Device model	Android OS	Notes
Samsung S9/S9+	9.0 or later	
Samsung S10/S10+	10.0 or later	
Samsung S20/S20+/S20 Ultra	11.0 or later	
Samsung S21/S21+/S21 Ultra	12.0 or later	
Samsung S22/S22+/S22 Ultra	12.0 or later	
Samsung Note10/Note10+	10.0 or later	
Samsung Note20/Note20+	11.0 or later	
Samsung A51/A52	10.0 or later	
Samsung Xcover 5	12 and 13	User may experience no sound for a short time when the call is connected.

Resolved defects for Android

Defect ID	Priority	Description
CSCwf18132	P3	Jabber Android not getting call over Legacy VOIP Socket randomly
CSCwb72163	P2	JABBER-15117 Vulnerable Minimum OS Version Supported (Android)
CSCwc24382	P3	Cisco Jabber Security Vulnerability: XMPP Stanza Smuggling with stream:stream tag
CSCwb83910	P2	Jabber Android contains outdated Libexpat 2.2.0 Library

Load balancing for persistent chat rooms**Released in 14.1**

Windows	Mac	iPhone and iPad	Android
Yes	Yes	Yes	Yes

In previous releases, when you create a new persistent chat room, Jabber assigns the room to a random node by default. You can also assign the room to a specific node through the **Location** drop-down.

If the participants are in the same region, you get better performance by creating the room in your home cluster. You can now force Jabber to assign persistent chat rooms to your home cluster. In the **New Room** dialog, choose **Automatically select** in the **Location** drop-down.



Note This feature requires IM and Presence Service Release 14 SU 1.

For details, see the persistent chat rooms section of [Feature Configuration for Cisco Jabber 14.1](#).

Jabber support for MacOS machine on ARM(native) and universal installation package**Released in 14.1.2**

Windows	Mac	iPhone and iPad	Android
No	Yes	No	No

In previous releases, you can only run Jabber on an Intel-based Mac or using Rosetta on an Apple M1 Mac. Now, you can also run Jabber on an Apple M1 Mac without using Rosetta.

To run Jabber natively on an Apple M1 Mac:

1. In the **Applications** folder, right-click on **Cisco Jabber**.
2. Uncheck **Open using Rosetta** in the dialog box.

You can check how you're running Jabber in the **Activity Monitor**. The **Kind** displays **Apple** when you run natively.

Supported Android devices

Released in 14.1

Windows	Mac	iPhone and iPad	Android
No	No	No	Yes

Jabber now supports Google Pixel 6 / 6 Pro (Android 12 and later).

In this release, we have new minimum requirements for Android devices.

Android OS	CPU	Memory	Display
Minimum: 6.0 Recommended: 8.0 or later	Recommended: Snapdragon 855, Exynos 9820 or higher	Minimum: 4G Recommended: 8G or higher	720p or higher



Important

- Jabber 14.1.3 is the last release that supports Android OS 6.x, 7.x, and 8.0. For security reasons, the next Jabber release will have a minimum Android OS 8.1.
- Devices with less than the recommended requirements can see performance issues.
- We've seen issues with rugged mobile devices. We don't support these devices without prior evaluation. Contact us to evaluate any rugged device that you want to use.

Supported iOS devices

Released in 14.1

Windows	Mac	iPhone and iPad	Android
No	No	Yes	No

Jabber supports the iPhone 12 and 13 series.

In this release, we no longer support devices running iOS 13.x. iOS 14.x is the new minimum requirement for Jabber.

Supported Chromebook devices

Released in 14.1

Windows	Mac	iPhone and iPad	Android
No	No	No	Yes

Jabber now supports these Chromebook devices:

- ASUS Chromebook Flip C434 (with i5-8200Y)
- Dell Latitude 5400 (with i5-8265U)

Update to WKWebView on Mac

Released in 14.1

Windows	Mac	iPhone and iPad	Android
No	Yes	No	No

Jabber now uses WKWebView objects for web-content on Mac. Apple deprecated the previous WebView. For your custom embedded tabs, replace `window.external` with `window.webkit.messageHandlers`.

For details, see the custom embedded tabs section of [Feature Configuration for Cisco Jabber 14.1](#).

Windows 11 Support

Released in 14.0.4, 14.1

Windows	Mac	iPhone and iPad	Android
Yes	No	No	No

Jabber now supports Windows 11.

EMM Clients

Jabber for Intune 14.1(5)

Jabber for Intune on Android

This release contains the features in the Jabber Android release 14.1(4).