



Caveats

- [Search for Bugs](#), on page 1
- [Bug Severity Levels](#), on page 1
- [Cisco Jabber for Windows](#), on page 2
- [Cisco Jabber for Mac](#), on page 6
- [Cisco Jabber for Android](#), on page 7
- [Cisco Jabber for iPhone and iPad](#), on page 8

Search for Bugs

To search for bugs not listed here, use the Bug Search Tool.

-
- Step 1** To access the Bug Search Tool, go to <https://tools.cisco.com/bugsearch/search>.
- Step 2** Sign in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the **Search for** field, then press **Enter**. Alternatively, you can search by product and release.
- For more information, select **Help** at the top right of the Bug Search page.
-

Bug Severity Levels

Known defects, or bugs, have a severity level that indicates the priority of the defect. These release notes include the following bug types:

- All severity level 1 or 2 bugs
- Significant severity level 3 bugs
- All customer-found bugs except severity level 6 enhancement requests

Severity Level	Description
1 Catastrophic	Reasonably common circumstances cause the entire system to fail, or a major subsystem to stop working, or disrupts other devices on the network. No workarounds exist.
2 Severe	Important functions are unusable and workarounds don't exist. Other functions and the rest of the network is operating normally.
3 Moderate	Failures occur in unusual circumstances, or minor features don't work at all, or failures have low-impact workarounds. This severity is the highest level for documentation bugs.
4 Minor	Failures occur under unusual circumstances, but operation essentially recovers without intervention. Users don't need to install any workarounds and performance impact is tolerable.
5 Cosmetic	Defects don't cause any detrimental effect on system functionality.
6 Enhancement	Requests for new functionality or feature improvements.

Cisco Jabber for Windows

Resolved caveats in Release 14.1.5

Identifier	Severity	Headline
CSCvv92950	3	Directory contact search - name displays on the wrong side when using Arabic language.
CSCwb55628	3	Jabber cannot integrate with Google after Google security changes.
CSCwd06548	3	Jabber shows incorrect presence text for the user.
CSCwe22554	3	When ATF upload file exceeds the size limit, it should show the reason why the upload has failed.
CSCwe45359	3	Jabber fails to get access token from CUCM
CSCwe49612	3	Random Pop in Jabber on Windows 11 for Webex Meetings.
CSCwf25123	3	Jabber for Windows (14.1.4) Instant message chat fails DST on UTC+2 Cairo.
CSCwe66014	3	It is not possible to mention someone with "@Mention" in a new chat after pressing Shift + Return.
CSCwe39179	3	Jabber not changing participant name on display for version 14.

Resolved caveats in Release 14.1.4

Identifier	Severity	Headline
CSCwc42611	3	Not all Jabber Chats saved in Outlook.
CSCwc57252	3	Customer tab on Jabber losses connection after switching registration mode.
CSCwd03870	3	Silent Monitoring audio quality issues.
CSCwd37274	3	Jabber Windows 14.1.3 - crashing waking from PC sleep mode.
CSCwd53298	3	When sending links in Jabber, apostrophe displayed like %60.
CSCwd71823	3	Update new CSV files to support ring settings for CSF devices.
CSCwd72832	2	Jabber for Windows freezes when Windows login window prompts.
CSCwd93168	3	Jabber freezing when disconnecting a long call (20 minutes or more).
CSCwb64491	3	Jabber custom tab showing blank.
CSCwd40843	3	Controlling selfcareurl from Jabber is not possible. CUCM will always have higher priority.
CSCwb88757	3	Jabber displays incorrect number of backslashes when opening a link.
CSCvz35567	5	Unable to complete a transfer on line 1 when another user has a caller on hold
CSCwe05528	3	Jabber Windows intermittently fails AutoAnswer feature.
CSCwc46956	3	Jabber does not change its Presence Status to "Presenting" when sharing via BFCP.

Resolved caveats in Release 14.1.3

Identifier	Severity	Headline
CSCwc24382	3	Cisco Jabber Security Vulnerability: XMPP Stanza Smuggling with stream:stream tag
CSCwc84754	3	When clicking on Jabber toast pop up for Webex, nothing happens
CSCwc83320	3	Jabber devices crash using Jabra headsets
CSCwc57028	4	Jabber problem with presence status using Cisco Headset 7xx

Resolved caveats in Release 14.1.2

Identifier	Severity	Headline
CSCwb41556	2	Jabber Windows 14.1 Crashing upon coming out of Sleep Mode

Identifier	Severity	Headline
CSCwb80323	2	Jabber trigger a new media negotiation but does not switch to new codec selected.
CSCvy15830	3	Jabber should support sessionTicket longer than 512 for Meetings API
CSCwa38477	3	Jabber 14.x and higher will take around 1 minute before going to "Offline" after exiting from app
CSCwb40012	3	Jabra headset hang up button doesn't work for Jabber calls
CSCwb90221	3	Proximity issues with HP Elitebook laptops.
CSCwb93512	3	Exchange request failed before VPN connected in Jabber
CSCwc04593	3	automatic silent recording in jabber is showing a visual indicator
CSCwb93569	4	Jabber ciscotel triggers two calls after Jabber is initialized
CSCwc25444	6	Jabber uninstaller not removing registry keys properly

Resolved caveats in Release 14.1.1

Identifier	Severity	Headline
CSCvy30570	3	Phone numbers for a chat contact in Jabber are displayed for only two seconds
CSCvz32450	3	Jabber for Windows requests CTL from CUCM in SIPOAuth mode
CSCvz79788	3	Cisco Jabber 14.x CiscoJabberHeadset & SenncomSDK utilizing CPU resources
CSCwb00802	3	Jabber for Windows cannot initiate a second new Webex even after closing the first one.
CSCwb03730	3	Jabber 14.0.4 show blank bubble after sending large block of texts
CSCwb19493	3	Jabber for Windows doesn't detect meeting close, then cannot launch new meeting
CSCwb20403	3	Users unable to receive screenshots
CSCwb48881	3	Jabber for Window 14.1 - libcef crash
CSCwb54363	3	Jabber refetched discovery returned a new ID. Old ID: 2100 new ID: 1200
CSCwb26501	5	Join WebEx Meeting personal room in Jabber conference tab by entering the host's Personal Room ID
CSCwb29364	6	Missing notification in Jabber for directory credentials

Open caveats in Release 14.1

Identifier	Severity	Headline
CSCvv92950	3	Directory contact search - name displays on the wrong side when using Arabic language
CSCvx30016	3	A Pop-up for directory credential update doesn't show after switching to ldap
CSCvy09500	3	Click "Organize Meeting" opens Outlook to organize the meeting, but the contact's email is not copied
CSCvy15830	3	Jabber should support sessionTicket longer than 512 for Meetings API
CSCvy20781	3	Jabber Windows does not retain font changes or change is not reflected in Chat Window
CSCvy30570	3	Phone numbers for a chat contact in Jabber are displayed for only two seconds
CSCvw25486	4	Contact search for 'Add mention' goes beyond screen

Resolved caveats in Release 14.1

Identifier	Severity	Headline
CSCvw10791	3	J4W crash when persistent chat room is deleted
CSCvx96638	3	Jabber Windows in Modern UX Model Appearance takes focus from Ctrl-F while on a Call
CSCvy43582	3	UI/UX: Emoji breaks output formatting,
CSCvy44764	3	Cisco Jabber Persistent Chat Rooms - Missing messages from 3rd Party Clients
CSCvy86639	3	Jabber "freezes" when making a consult transfer
CSCvz00562	3	Copied text from Jabber 14.0. shows an Error! Filename Not Specified when pasting in Outlook 365
CSCvy03551	4	The tel: protocol fails if number contains a space
CSCwa87380	4	Intermittently blind transfer is treated as consulted transfer

Cisco Jabber for Mac

Resolved caveats in Release 14.1.4

Identifier	Severity	Headline
CSCwd26151	3	Jabber for Mac cannot receive call notifications when another page is full-screen.

Resolved caveats in Release 14.1.3

Identifier	Severity	Headline
CSCwc24382	3	Cisco Jabber Security Vulnerability: XMPP Stanza Smuggling with stream:stream tag
CSCwc84754	3	When clicking on Jabber toast pop up for Webex, nothing happens
CSCwc83320	3	Jabber devices crash using Jabra headsets
CSCwc57028	4	Jabber problem with presence status using Cisco Headset 7xx

Resolved caveats in Release 14.1.2

Identifier	Severity	Headline
CSCwc18149	3	Jabber MAC doesn't send login token when SSO is enabled

Resolved caveats in Release 14.1.1

Identifier	Severity	Headline
CSCwa09903	3	Cisco Jabber for Mac 14.0 gives an error message for certificate not being valid randomly
CSCwb18312	3	Jabber Mac does not allow an option to forward a line.
CSCwb20855	3	Cannot add more than 4 Call Forwarding numbers on Cisco Jabber for MacOS
CSCwb48452	3	J4Mac 14.1 will not attempt connection to O365

Resolved caveats in Release 14.1

Identifier	Severity	Headline
CSCwa67249	2	SSO Login doesn't work after upgrading the Cisco Jabber (mac) to ES version 14.1.0 (WKWebView)

Identifier	Severity	Headline
CSCvy39397	3	Jabber is using old access token for connection to O365 even after receiving a new one
CSCvx65912	4	Jabber for Mac 12.9.4+ does not display custom tab icon

Cisco Jabber for Android

Resolved caveats in Release 14.1.5

Identifier	Severity	Headline
CSCwfl8132	3	Jabber Android not getting call over Legacy VOIP Socket randomly.

Resolved caveats in Release 14.1.3

Identifier	Severity	Headline
CSCwfl8132	2	Jabber Android not getting call over Legacy VOIP Socket randomly.
CSCwc24382	3	Cisco Jabber Security Vulnerability: XMPP Stanza Smuggling with stream:stream tag
CSCwb94564	3	Persistent Chat Admin unable to join restricted rooms on Jabber Mobile
CSCwc18923	3	Jabber for android can not open link, it is not possible to jump to the browser.

Resolved caveats in Release 14.1.2

There are no customer-visible resolved caveats in this maintenance release.

Resolved caveats in Release 14.1.1

Identifier	Severity	Headline
CSCwb30343	1	Jabber for Android not loading contacts on startup

Resolved caveats in Release 14.1

Identifier	Severity	Headline
CSCvz96881	3	Cisco jabber for android is crashing
CSCwa03720	3	Custom tabs does not work properly for MRA flow
CSCwb02050	3	Phone address Book button grayed out on all Samsung Xcover 4s devices

Cisco Jabber for iPhone and iPad

Resolved caveats in Release 14.1.5

Identifier	Severity	Headline
CSCwd26966	3	No Audio on Jabber with iPhone 14 and Apple AirPods
CSCwd58471	3	Jabber for iPhone crashes during TFTP refetch when in background or asleep

Resolved caveats in Release 14.1.3

Identifier	Severity	Headline
CSCwc24382	3	Cisco Jabber Security Vulnerability: XMPP Stanza Smuggling with stream:stream tag
CSCwb87722	3	Cisco Jabber for iPhone: \"Certificate not valid\"
CSCwc35992	3	Jabber for Blackberry Dynamics 14.0.3.306027 - Quality Issues on iPhone
CSCwb94564	4	Persistent Chat Admin unable to join restricted rooms on Jabber Mobile

Resolved caveats in Release 14.1.2

Identifier	Severity	Headline
CSCvz98645	3	Call history changes when Jabber for iPhone is killed and re-launched

Resolved caveats in Release 14.1.1

Identifier	Severity	Headline
CSCwb18168	1	Jabber for IOS not loading contacts on startup

Resolved caveats in Release 14.1

Identifier	Severity	Headline
CSCvx94697	3	Cisco Jabber for iOS Information Disclosure Vulnerability
CSCvz98645	3	Call history changes when Jabber for iPhone is killed and re-launched
CSCwa39345	3	Jabber for iPhone 14.0(3) - apostrophe displayed incorrectly when IOS language is french.