

Documentation Changes

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HCS Release Numbering

The current release number for Cisco Hosted Collaboration Solution is 14, future solution releases will be named by increasing the "add-on" number.

Cisco HCS releases are numbered so components of the solution (eg., Cisco Hosted Collaboration Mediation Fulfillment) are given a tertiary release number that descends from the solution release number. For example, HCM-F 12.6(1) is the initial release for that component; subsequent releases are numbered 12.6(2), 12.6(3), and so on until the next solution release.

New Documents

Solution Documents

The following documents have been introduced for Cisco Hosted Collaboration Solution release 14:

• Release Notes for Cisco Hosted Collaboration Solution 14

Component Documents



Note Component documents are updated for each new component release only if there are relevant changes (usually related to a new feature). If a document is not updated from one component release to the next, you may refer to the most recently published version of the document.



Note

Cisco HCM-F will deprecate the support of Cisco Unified Communications Domain Manager in the upcoming releases with limited support for existing integration, Cisco HCS partners and customers are advised to take necessary steps to align their requirements.

For more information, see the Cisco HCS 14 documentation page: https://www.cisco.com/c/en/us/support/unified-communications/hosted-collaboration-version-14-0/model.html

Retired Documents

The following documents were retired for the Cisco Hosted Collaboration Solution 14 release.

Cisco Hosted Collaboration Solution, Contact Center Feature Support	End-of-Sale and End-of-Life Announcement for the Cisco Unified Contact Center.
Cisco Hosted Collaboration Solution, End-User Provisioning Guide	End-of-Sale and End-of-Life Announcement for the Cisco Unified Communication Domain Manager.
Cisco Hosted Collaboration Solution, Cisco Unified Communications Manager Feature Support	The provisioning support of Cisco Unified Communications Manager (Unified CM) features in Cisco Hosted Collaboration Solution (Cisco HCS) is based on the Domain Manager that you have deployed in your network.
Cisco Hosted Collaboration Solution, Cisco Unity Connection Feature Support	
	If you are using Cisco Unified Communications Domain Manager (Unified CDM), see the Cisco HCS Compatibility Matrix for the supported UC application versions.

Updated Documents

The following documents have been updated for Cisco Hosted Collaboration Solution Release 14 and, when applicable, its add-on releases. Unless otherwise indicated, they are available at the HCS 14 technical documentation listing page on Cisco.com: https://www.cisco.com/c/en/us/support/unified-communications/ hosted-collaboration-solution-version-14-0/model.html

- Cisco Hosted Collaboration Solution Release 14 End-to-End Planning Guide
- Cisco Hosted Collaboration Solution Release 14 Capacity Planning Guide
- Cisco Hosted Collaboration Solution Release 14 Solution Reference Network Design Guide
- Cisco Hosted Collaboration Solution Release 14 Install Guide
- Cisco Hosted Collaboration Solution Release 14 Upgrade and Migration Guide
- Cisco Hosted Collaboration Solution Release 14 Maintain and Operate Guide
- Cisco Hosted Collaboration Solution Release 14 Customer Onboarding Guide
- Cisco Hosted Collaboration Solution Release 14 Troubleshooting Guide
- Cisco Hosted Collaboration Solution Release 14 Documentation Guide
- Cisco Hosted Collaboration Solution Release 14 Release Notes

- Cisco Hosted Collaboration Solution Compatibility Matrix
- Cisco Hosted Collaboration Solution Release 14 License Management
- *Cisco Hosted Collaboration Solution Ordering Guide* (located at this page: https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html)