



Phase 3-Aggregation Components Upgrade

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Upgrade Sequence for Phase 3

This section describes recommendation for the upgrade of components and groupings in sequence in Phase 3.



Note Check the *Cisco Hosted Collaboration Solution Compatibility Matrix* for compatible release versions. Depending on your system, you may not need to upgrade all components.

- Step 1** Upgrade Session Border Controller. If you use any third-party SBC, refer to the product documentation for the supported version. If you use CUBE-Enterprise see [Cisco Unified Border Controller \(Enterprise\)](#) for details.
- Step 2** Upgrade Endpoints. For more information, see [Upgrading Endpoints, on page 1](#).
- Step 3** (Optional) Upgrade other applications. For more information, see [Upgrading Cisco Applications and Optional Applications on Other Servers or VMs, on page 2](#).
- Step 4** Upgrade Cisco Unified Attendant consoles either Standard or Advanced, see [Unified Attendant Consoles](#) for details.

Upgrading Endpoints

Endpoint Type	How it is Upgraded
IP phone	Usually upgraded automatically during the upgrade of Cisco Unified Communications Manager (device defaults - firmware).
Jabber clients	You are not required to upgrade Jabber client versions. UC applications are backward compatible with BASE versions. If you want to upgrade, however, you can upgrade to the latest release of Jabber client.

Endpoint Type	How it is Upgraded
Video endpoints	Usually upgraded automatically during the upgrade of Cisco Unified Communications Manager (device defaults - firmware).

Upgrading Cisco Applications and Optional Applications on Other Servers or VMs

This topic describes how other Cisco applications and optional applications on other servers or VMs are upgraded.

Cisco Emergency Responder

Upgrade Emergency Responder to release 12.5. For more information, see the <https://www.cisco.com/c/en/us/support/unified-communications/emergency-responder-12-5/model.html>

Meeting and Collaboration Components

See the *Cisco HCS Compatibility Matrix* to verify the versions of TelePresence and Collaboration tools that this release of Cisco HCS supports: <http://www.cisco.com/c/en/us/support/unified-communications/hosted-collaboration-solution-hcs/products-device-support-tables-list.html>.