



Related Component-Level Documentation

- [Component-Level Documentation](#), on page 1
- [Cisco Unified Communications Applications](#) , on page 1
- [Contact Center](#), on page 2
- [Telepresence](#), on page 2
- [Collaboration Edge](#), on page 2
- [Directory Services](#), on page 3
- [ID Management](#), on page 3
- [Customer Premise Equipment and Survivable Remote Site Telephony \(SRST\) Gateways](#), on page 3
- [Customer Premise Equipment Analog Gateways and Adapters](#), on page 4
- [Service Management Fulfillment](#), on page 4
- [Service Management Assurance](#), on page 4
- [Virtualized Multi-Tenant Data Center Infrastructure](#), on page 5
- [Cisco Endpoints](#), on page 6

Component-Level Documentation

Component-level documentation is for reference. Component-level documentation may cover functionality and capabilities not used in HCS. Refer to the solution-level documentation for the supported usage of the components within HCS.

Review the *Cisco Hosted Collaboration Solution Compatibility Matrix* for information about supported releases of HCS components.

Cisco Unified Communications Applications

To obtain documentation on Cisco Unified Communications Applications and Widgets, refer to the following:

- **Cisco Unified Communications Manager:** http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html
- **Cisco Unified Communications Manager IM and Presence Service:** <http://www.cisco.com/c/en/us/support/unified-communications/unified-presence/tsd-products-support-series-home.html>
- **Cisco Unity Connection:** <http://www.cisco.com/c/en/us/support/unified-communications/unity-connection/tsd-products-support-series-home.html>

- **Cisco Emergency Responder:** http://www.cisco.com/en/US/products/sw/voicesw/ps842/tsd_products_support_series_home.html
- **Cisco Unified Attendant Console Premium Edition:** http://www.cisco.com/en/US/products/ps7282/tsd_products_support_series_home.html
- **Cisco Paging Server:** <http://www.cisco.com/c/en/us/support/unified-communications/paging-server/tsd-products-support-series-home.html>

Contact Center

To obtain documentation on Cisco HCS for Contact Center or Contact Center Express, refer to the following:

- **Cisco Hosted Collaboration Solution for Contact Center:** http://www.cisco.com/en/US/products/ps12796/tsd_products_support_series_home.html
- **Cisco Unified Contact Center Express:** http://www.cisco.com/en/US/products/sw/custcosw/ps1846/tsd_products_support_series_home.html

Telepresence

To obtain documentation on Cisco Telepresence, refer to the following:

- **Cisco TelePresence:** visit <http://www.cisco.com/cisco/web/psa/default.html?mode=prod&level0=280789323>; then, select the Cisco TelePresence product that applies to you.
- **Cisco TelePresence MSE 8000 Series:** http://www.cisco.com/en/US/products/ps11340/tsd_products_support_series_home.html
- **Cisco TelePresence Exchange System:** <http://www.cisco.com/c/en/us/support/conferencing/telepresence-exchange-system/tsd-products-support-series-home.html>

Enterprise Telepresence

- **Virtualization for Cisco TelePresence Server:** http://docwiki.cisco.com/wiki/Virtualization_for_Cisco_TelePresence_Server
- **Cisco TelePresence Management Suite:** <http://www.cisco.com/c/en/us/support/conferencing/telepresence-management-suite-tms/tsd-products-support-series-home.html>
- **Cisco TelePresence Conductor:** <http://www.cisco.com/c/en/us/support/conferencing/telepresence-conductor/tsd-products-support-series-home.html>

Collaboration Edge

To obtain documentation related to Collaboration Edge, refer to the following:

- **Cisco Expressway Series:** <http://www.cisco.com/c/en/us/support/unified-communications/expressway-series/tsd-products-support-series-home.html>

- **Cisco Jabber Guest Server:** <http://www.cisco.com/c/en/us/support/unified-communications/jabber-guest/tsd-products-support-series-home.html>

Directory Services

To obtain documentation about Directory Services, refer to the following:

- **Microsoft Active Directory:** see the vendor website.
- **OpenLDAP:** <http://www.openldap.org/>

ID Management

To obtain documentation on ID Management systems supported with Cisco HCS, refer to the following:

- **CA SiteMinder:** <http://www.ca.com/us/support.aspx>
- **Shibboleth:** <https://shibboleth.net/community/consultants.html>
- **Microsoft Active Directory Federation Services:** <https://technet.microsoft.com/en-us/windowsserver/dd448613.aspx>
- **OpenAM:** <https://support.forgerock.com/home>
- **Oracle Identity Manager:** <http://www.oracle.com/technetwork/middleware/id-mgmt/overview/index-098451.html>

Customer Premise Equipment and Survivable Remote Site Telephony (SRST) Gateways

To obtain documentation on **Cisco 1800, 2800, and 3800 Series Integrated Services Routers G1**, refer to the following:

- **Cisco 1800 Series Integrated Services Routers:**
http://www.cisco.com/en/US/products/ps5853/tsd_products_support_series_home.html
- **Cisco 2800 Series Integrated Services Routers:**
http://www.cisco.com/en/US/products/ps5854/tsd_products_support_series_home.html
- **Cisco 3800 Series Integrated Services Routers:**
http://www.cisco.com/en/US/products/ps5855/tsd_products_support_series_home.html

To obtain documentation on **Cisco 1900, 2900, and 3900 Series Integrated Services Routers G2**, refer to the following:

- **Cisco 1900 Series Integrated Services Routers:**
http://www.cisco.com/en/US/products/ps10538/tsd_products_support_series_home.html

- **Cisco 2900 Series Integrated Services Routers:**
http://www.cisco.com/en/US/products/ps10537/tsd_products_support_series_home.html
- **Cisco 3900 Series Integrated Services Routers:**
http://www.cisco.com/en/US/products/ps10536/tsd_products_support_series_home.html

To obtain documentation on **Cisco 4000 Series Integrated Services Routers G3**, refer to the following:

- **Cisco 4000 Series Integrated Services Routers:** <http://www.cisco.com/c/en/us/support/routers/4000-series-integrated-services-routers-isr/tsd-products-support-series-home.html>

Customer Premise Equipment Analog Gateways and Adapters

To obtain documentation on Cisco Gateways and Adapters, refer to the following:

- **Cisco ATA 180 Series Analog Telephone Adapters:** <http://www.cisco.com/c/en/us/support/unified-communications/ata-180-series-analog-telephone-adaptors/tsd-products-support-series-home.html>
- **Cisco ATA 190 Series Analog Telephone Adapters:** <http://www.cisco.com/c/en/us/support/unified-communications/ata190-2-port-adapter/model.html>
- **Cisco VG Series Gateways:** http://www.cisco.com/en/US/products/hw/gatecont/ps2250/tsd_products_support_series_home.html

Service Management Fulfillment

To obtain documentation on Service Fulfillment, see the following:

- **Cisco Hosted Collaboration Mediation Fulfillment:** Cisco Hosted Collaboration Mediation Fulfillment documents are listed on the Component Documentation tab of this page:
<https://www.cisco.com/c/en/us/support/unified-communications/hosted-collaboration-solution-version-12-5/model.html>
- **Cisco Prime Collaboration Deployment:**
<http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-maintenance-guides-list.html>
- **Cisco Network Registrar:** http://www.cisco.com/en/US/products/sw/netmgts/ps1982/tsd_products_support_series_home.html
- **Prime License Manager:** <http://www.cisco.com/c/en/us/support/cloud-systems-management/prime-license-manager/tsd-products-support-series-home.html>

Service Management Assurance

Cisco Prime Collaboration Assurance

To obtain documents for Cisco Prime Collaboration Assurance, see http://www.cisco.com/en/US/products/ps12363/tsd_products_support_series_home.html.

Virtualized Multi-Tenant Data Center Infrastructure

To obtain documentation, refer to the following:

- **Cisco ASR 9000 Series Aggregation Services Routers:** http://www.cisco.com/en/US/products/ps9853/tsd_products_support_series_home.html
- **Cisco ASA 5500 Series Adaptive Security Appliances:** http://www.cisco.com/en/US/products/ps6120/tsd_products_support_series_home.html
- **Cisco ASA 5500-X Series Firewall :** <http://www.cisco.com/c/en/us/support/security/asa-5500-series-next-generation-firewalls/tsd-products-support-series-home.html>
- **Cisco ASA with FirePOWER Services:** <http://www.cisco.com/c/en/us/support/security/asa-firepower-services/tsd-products-support-series-home.html>
- **Cisco Adaptive Security Virtual Appliance (ASA v):** <http://www.cisco.com/c/en/us/support/security/virtual-adaptive-security-appliance-firewall/tsd-products-support-series-home.html>
- **Cisco MDS 9222i Multilayer Switches:** http://www.cisco.com/en/US/products/ps5988/tsd_products_support_series_home.html
- **Cisco MDS 9500 Series Multilayer Directors:** http://www.cisco.com/en/US/products/ps5990/tsd_products_support_series_home.html
- **Cisco Nexus 5000 Series Switches:** <http://www.cisco.com/c/en/us/support/switches/nexus-5000-series-switches/tsd-products-support-series-home.html>
- **Cisco Nexus 7000 Series Switches:** http://www.cisco.com/en/US/products/ps9402/tsd_products_support_general_information.html
- **Hypervisor-VMware vSphere Enterprise Plus (Includes VMware ESXi and VMware vCenter):** see the vendor website.
- **VMware vCenter Server:** see the vendor website.

Virtualized Multi-Tenant Data Center Compute Layer

- **Cisco UCS B-Series Blade Server:** http://www.cisco.com/en/US/products/ps10280/tsd_products_support_series_home.html
- **Cisco UCS C-Series Rack Servers:** http://www.cisco.com/en/US/products/ps10493/tsd_products_support_series_home.html
- **Cisco UCS 2200 Series Fabric Extenders:** https://www.cisco.com/c/en/us/products/collateral/servers-unified-computing/ucs-6300-series-fabric-interconnects/data_sheet_c78-675243.html?cachemode=refresh
- **Cisco UCS 5100 Series Blade Server Chassis:** http://www.cisco.com/en/US/products/ps10279/tsd_products_support_series_home.html
- **Cisco UCS 6200 Series Fabric Interconnects:** <http://www.cisco.com/c/en/us/support/servers-unified-computing/ucs-6200-series-fabric-interconnects/tsd-products-support-series-home.html>

- **Cisco UCS Mini:** <http://www.cisco.com/c/en/us/support/servers-unified-computing/ucs-mini/tsd-products-support-series-home.html>
- **Cisco UCS Central:** <http://www.cisco.com/c/en/us/support/servers-unified-computing/ucs-central-software/tsd-products-support-series-home.html>
- **Cisco UCS Director:** <http://www.cisco.com/c/en/us/support/servers-unified-computing/ucs-director/tsd-products-support-series-home.html>
- **Cisco UCS Manager:** http://www.cisco.com/en/US/products/ps10281/tsd_products_support_series_home.html

Cisco Endpoints

To obtain documentation on Cisco endpoints, refer to the following:

- **Cisco IP Communicator:** http://www.cisco.com/en/US/products/sw/voicesw/ps5475/tsd_products_support_series_home.html
- **Cisco IP Video Phone E20:** http://www.cisco.com/en/US/products/ps11329/tsd_products_support_eol_series_home.html
- **Cisco Jabber for Android:** http://www.cisco.com/en/US/products/ps11678/tsd_products_support_series_home.html
- **Cisco Jabber for iPhone:** http://www.cisco.com/en/US/products/ps11596/tsd_products_support_series_home.html
- **Cisco Jabber for Blackberry:** http://www.cisco.com/en/US/products/ps11763/tsd_products_support_series_home.html
- **Cisco Jabber for iPad:** http://www.cisco.com/en/US/products/ps12430/tsd_products_support_series_home.html
- **Cisco UC Integration (TM) for Cisco WebEx Connect:** http://www.cisco.com/en/US/products/ps10627/tsd_products_support_series_home.html
- **Cisco UC Integration (TM) for Microsoft Lync:** <http://www.cisco.com/c/en/us/support/unified-communications/uc-integration-tm-microsoft-lync/tsd-products-support-series-home.html>
- **Cisco UC Integration for IBM:** http://www.cisco.com/en/US/products/ps12774/tsd_products_support_series_home.html
- **Cisco UC Integration for Microsoft Office Communicator:** http://www.cisco.com/en/US/products/ps10317/tsd_products_support_series_home.html
- **Cisco UC Integration for RTX:** http://www.cisco.com/en/US/products/ps11241/tsd_products_support_series_home.html
- **Cisco Unified IP Phone 6900 Series:** http://www.cisco.com/en/US/products/ps10326/tsd_products_support_series_home.html
- **Cisco Unified IP Phone 7900 Series:** http://www.cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_series_home.html

- **Cisco Unified IP Phone 8900 Series:** http://www.cisco.com/en/US/products/ps10451/tsd_products_support_series_home.html
- **Cisco Unified IP Phone 9900 Series:** http://www.cisco.com/en/US/products/ps10453/tsd_products_support_series_home.html
- **Cisco Unified SIP Phone 3900 Series:** http://www.cisco.com/en/US/products/ps7193/tsd_products_support_series_home.html
- **Cisco Unified Personal Communicator for Windows or MacOS:** http://www.cisco.com/en/US/products/ps6844/tsd_products_support_series_home.html
- **Cisco Unified Video Advantage:** http://www.cisco.com/en/US/products/sw/voicesw/ps5662/tsd_products_support_series_home.html

Third-Party Endpoints

Refer to the vendor website for all third-party endpoints, including:

- AS-SIP Endpoint
- CTI Applications (also Jabber Clients)
- Generic Desktop Video Endpoint
- Generic Multiple Screen Room System
- Generic Single Screen Room System
- SIP Device (Basic and Advanced)

