



## Functional-Level Documentation

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## Documentation Resources

The following page lists the documentation resources that are available for Cisco Hosted Collaboration Solution Release 11.5:

<http://www.cisco.com/c/en/us/support/unified-communications/hosted-collaboration-solution-version-11-5/model.html>

You can also search Cisco Hosted Collaboration Solution Release 11.5 documentation through the Cisco Collaboration Knowledge Portal at <https://collabkp.cisco.com/>.

Finally, you can find the new *Cisco Hosted Collaboration Solution Ordering Guide* on this page:

<https://www.cisco.com/c/en/us/partners/tools/collaboration-ordering-guides.html>

## Cisco Hosted Collaboration Mediation Fulfillment

- *Release Notes for Cisco Hosted Collaboration Mediation Fulfillment*: This document describes new and changed features, release information, and known issues associated with the release.
- *Cisco Hosted Collaboration Mediation Fulfillment Planning Guide*: This document provides instructions for planning Cisco Hosted Collaboration Mediation Fulfillment (HCM-F) in Cisco Hosted Collaboration Solution (HCS), including information on Cisco HCM-F services and resource requirements.
- *Cisco Hosted Collaboration Mediation Fulfillment Install and Configure Guide*: This document provides the information and procedures for installing, upgrading, and configuring Cisco HCM-F.
- *Cisco Hosted Collaboration Mediation Fulfillment Maintain and Operate Guide*: This document provides instructions for maintaining and operating Cisco HCM-F in Cisco HCS.
- *Cisco Hosted Collaboration Mediation Fulfillment Troubleshooting Guide*: This document provides the information about troubleshooting tools and procedures for troubleshooting components of Cisco HCM-F.
- *Cisco Hosted Collaboration Mediation Fulfillment Command Line Interface Reference Guide*: This document provides information on the command line interface for Cisco HCM-F.
- *Cisco Hosted Collaboration Mediation Fulfillment Developer Guide*: This document describes the Cisco HCS REST North Bound Interface Web Service APIs and the Cisco HCS SOAP North Bound Interface Web Service APIs.

# Cisco Unified Communications Domain Manager

## Cisco Unified Communications Domain Manager Releases 11.5(1) to 11.5(3) Patch Bundle 3

The following documents are available for the Cisco Unified Communications Domain Manager 11.5(1) through 11.5(3) Patch Bundle 3 releases.

- *Cisco Unified Communications Domain Manager Planning and Install Guide*: this document provides instructions for planning your Cisco Unified Communications Domain Manager deployment and installing the application.
- *Cisco Unified Communications Domain Manager Maintain and Operate Guide*: this document provides instructions for the day to day operation and maintenance of Cisco Unified Communications Domain Manager.
- *Cisco Unified Communications Domain Manager Troubleshooting Guide*: this document offers troubleshooting advice for Cisco Unified Communications Domain Manager.
- *Cisco Unified Communications Domain Manager API Reference Guide*: this document describes the Cisco Unified Communication Domain Manager APIs, including schema, for service providers and developers.
- *Cisco Unified Communications Domain Manager Bulk Loader Provisioning Guide*: this document provides instructions for using Bulk Loaders to provision Cisco Unified Communications Domain Manager.
- *Cisco Unified Communications Domain Manager Self Service Guide*: this document describes the Self Service operations available in Cisco Unified Communications Domain Manager.
- *Cisco Unified Communications Domain Manager Release Notes*: this document contains information on new and changed features, open caveats, and where to find information on resolved caveats in the release.

## Cisco Unified Communications Domain Manager 8.1.9 ER1

*CUCDM 8.1.9 ER1 User and Platform Guides*: This zip file contains all Cisco Unified Communications Domain Manager 8.1.9 ER1 documents. The documents are organized by the structure that is specified in the User Assistance Guide for Cisco Unified Communications Domain Manager.

The following documents have been updated for the Cisco Unified Communications Domain Manager 8.1.9 ER1 release:

- *Release Notes for Cisco Unified Communications Domain Manager 8.1.9 ER1*
- *Platform 4.1.4.0-r1 Release Notes for Cisco Unified Communications Domain Manager 8.1.9 ER1*
- *Platform Upgrade Guide for Cisco Unified Communications Domain Manager 8.1.9 ER1*
- *Redundancy and Disaster Recovery Guide for Cisco Unified Communications Domain Manager 8.1.9 ER1*

## Cisco Unified Communications Domain Manager 8.1.9

*CUCDM 8.1.9 User and Platform Guides*: This zip file contains all Cisco Unified Communications Domain Manager 8.1.9 documents. The documents are organized by the structure that is specified in the User Assistance Guide for Cisco Unified Communications Domain Manager.

The following documents have been updated for the Cisco Unified Communications Domain Manager 8.1.9 release:

- *Release Notes for Cisco Unified Communications Domain Manager 8.1.9*
- *Known Issues for Cisco Unified Communications Domain Manager 8.1.9*
- *Backup and Restore Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *Bulk Loader Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *CUCDM-HCS 8.1.9 Platform Build Process*
- *Deployment Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *Command Line Interface (CLI) for Cisco Unified Communications Domain Manager 8.1.9*
- *Platform Upgrade Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *Redundancy and Disaster Recovery Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *SNMP Support for Cisco Unified Communications Domain Manager 8.1.9*
- *Self Care Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *Server Overview Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *SSL Certificate Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *Security Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *Web Service API Reference for Cisco Unified Communications Domain Manager 8.1.9*

The following list is a selection of the other most commonly used documents for Cisco Unified Communications Domain Manager release 8.1.9:

- *Advanced Phone Settings for Cisco Unified Communications Domain Manager 8.1.9*
- *Call Manager Model Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *Customers-Divisions-Locations Loader User Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *Deploying a High Availability CUCDM SERVER on VMware for Cisco Unified Communications Domain Manager 8.1.9*
- *LDAP Integration Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *License Activation Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *LocAdmin Loader User Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *Network Elements Loader User Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *Network Ports for Cisco Unified Communications Domain Manager 8.1.9*
- *PGW Static Setup Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *FCT-ENT Loader User Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *FAQ and Troubleshooting Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *User Assistance Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *Unified CM Build Guide for Cisco Unified Communications Domain Manager 8.1.9*
- *IM and Presence Static Configuration Guide (Unified CM Version 9.x) for Cisco Unified Communications Domain Manager 8.1.9*

### **Cisco Unified Communications Domain Manager 8.1.8 ER1**

*CUCDM 8.1.8 User and Platform Guides:* This zip file contains all Cisco Unified Communications Domain Manager 8.1.8 documents, including the updated documents for the ER1 release. The documents are organized by the structure that is specified in the User Assistance Guide for Cisco Unified Communications Domain Manager.

The following documents have been updated for the Cisco Unified Communications Domain Manager 8.1.8 ER1 release:

- *Release Notes for Cisco Unified Communications Domain Manager 8.1.8 ER1*
- *Known Issues for Cisco Unified Communications Domain Manager 8.1.8 ER1*

- *Bulk Loader Guide for Cisco Unified Communications Domain Manager 8.1.8 ERI*
- *Call Manager Model Guide for Cisco Unified Communications Domain Manager 8.1.8 ERI*
- *Deployment Guide for Cisco Unified Communications Domain Manager 8.1.8 ERI*
- *Platform Build Process for Cisco Unified Communications Domain Manager 8.1.8 ERI*
- *Self Care Guide for Cisco Unified Communications Domain Manager 8.1.8 ERI*
- *Upgrade Guide for Cisco Unified Communications Domain Manager 8.1.8 ERI*

### **Cisco Unified Communications Domain Manager 8.1.8**

*CUCDM 8.1.8 User and Platform Guides:* This zip file contains all Cisco Unified Communications Domain Manager 8.1.8 documents. The documents are organized by the structure that is specified in the User Assistance Guide for Cisco Unified Communications Domain Manager.

The following documents have been updated for the Cisco Unified Communications Domain Manager 8.1.8 release:

- *Release Notes for Cisco Unified Communications Domain Manager 8.1.8*
- *Known Issues for Cisco Unified Communications Domain Manager 8.1.8*
- *Bulk Loader Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *Deployment Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *Network Ports for Cisco Unified Communications Domain Manager 8.1.8*
- *CUCDM-HCS 8.1.8 Platform Build Process*
- *Command Line Interface (CLI) for Cisco Unified Communications Domain Manager 8.1.8*
- *SNMP Support for Cisco Unified Communications Domain Manager 8.1.8*
- *Platform Upgrade Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *SSL Certificate Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *Security Guide for Cisco Unified Communications Domain Manager 8.1.8*

The following list is a selection of the other most commonly used documents for Cisco Unified Communications Domain Manager release 8.1.8:

- *Advanced Phone Settings for Cisco Unified Communications Domain Manager 8.1.8*
- *Call Manager Model Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *Customers-Divisions-Locations Loader User Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *Deploying a High Availability CUCDM SERVER on VMware for Cisco Unified Communications Domain Manager 8.1.8*
- *LDAP Integration Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *License Activation Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *LocAdmin Loader User Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *Network Elements Loader User Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *PGW Static Setup Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *FCT-ENT Loader User Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *Redundancy and Disaster Recovery Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *FAQ and Troubleshooting Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *Unified Communications Domain Manager 8.1.8 Reference Bulk-Loader Set Technical Overview*
- *Server Overview Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *User Assistance Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *Self Care Guide for Cisco Unified Communications Domain Manager 8.1.8*
- *Unified CM Build Guide for Cisco Unified Communications Domain Manager 8.1.8*

- *IM and Presence Static Configuration Guide (Unified CM Version 9.x) for Cisco Unified Communications Domain Manager 8.1.8*
- *IM and Presence Static Configuration Guide (Unified CM Version 10 or later) for Cisco Unified Communications Domain Manager 8.1.8*
- *Web Service API Reference for Cisco Unified Communications Domain Manager 8.1.8*

