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Component-Level Documentation

Component-level documentation is for reference. Component-level documentation may cover functionality and capabilities not used in HCS. Refer to the solution-level documentation for the supported usage of the components within HCS.

Review the *Cisco Hosted Collaboration Solution Compatibility Matrix* for information about supported releases of HCS components.

Aggregation Layer

To obtain documentation on aggregation layer components, refer to the following:

- **Cisco AS5400XM Universal Gateway (Trunking):** http://www.cisco.com/en/US/products/hw/univgate/ps505/tsd_products_support_series_home.html
- **Cisco IP Transfer Point:** http://www.cisco.com/en/US/products/sw/wirelssw/ps1862/tsd_products_support_series_home.html
- **Cisco PGW:** http://www.cisco.com/en/US/products/hw/vcallcon/ps2027/tsd_products_support_series_home.html

For more information on third-party software components and hardware requirements, refer to Cisco PGW 2200 Softswitch installation guides.

- **Cisco Unified Border Element:** <http://www.cisco.com/c/en/us/support/unified-communications/unified-border-element/tsd-products-support-series-home.html>
- **Cisco Unified Communications Manager Session Management Edition:** http://www.cisco.com/en/US/products/ps10661/tsd_products_support_series_home.html
- **Metaswitch Perimeta Session Border Controller:** see the vendor website.
- **Cisco vPGW:** Refer to the Cisco Virtual PGW 2200 Softswitch Documentation for Cisco HCS on the Component Documentation tab at <http://www.cisco.com/c/en/us/support/unified-communications/hosted-collaboration-solution-version-10-6-1/model.html>.

For information specifically on the PGW/vPGW Full Number Translation TimesTen DB Package, refer to http://www.cisco.com/en/US/docs/voice_ip_comm/pgw/9/feature/module/9.7_3/_f_n_trns.html.

Cisco Endpoints

To obtain documentation on Cisco endpoints, refer to the following:

- **Cisco IP Communicator:** http://www.cisco.com/en/US/products/sw/voicesw/ps5475/tsd_products_support_series_home.html
- **Cisco IP Video Phone E20:** http://www.cisco.com/en/US/products/ps11329/tsd_products_support_eol_series_home.html
- **Cisco Jabber for Android:** http://www.cisco.com/en/US/products/ps11678/tsd_products_support_series_home.html
- **Cisco Jabber for iPhone:** http://www.cisco.com/en/US/products/ps11596/tsd_products_support_series_home.html
- **Cisco Jabber for Blackberry:** http://www.cisco.com/en/US/products/ps11763/tsd_products_support_series_home.html
- **Cisco Jabber for iPad:** http://www.cisco.com/en/US/products/ps12430/tsd_products_support_series_home.html
- **Cisco TelePresence:** visit <http://www.cisco.com/cisco/web/psa/default.html?mode=prod&level0=280789323>; then, select the Cisco TelePresence product that applies to you.
- **Cisco UC Integration (TM) for Cisco WebEx Connect:** http://www.cisco.com/en/US/products/ps10627/tsd_products_support_series_home.html

- **Cisco UC Integration (TM) for Microsoft Lync:** <http://www.cisco.com/c/en/us/support/unified-communications/uc-integration-tm-microsoft-lync/tsd-products-support-series-home.html>
- **Cisco UC Integration for IBM:** http://www.cisco.com/en/US/products/ps12774/tsd_products_support_series_home.html
- **Cisco UC Integration for Microsoft Office Communicator:** http://www.cisco.com/en/US/products/ps10317/tsd_products_support_series_home.html
- **Cisco UC Integration for RTX:** http://www.cisco.com/en/US/products/ps11241/tsd_products_support_series_home.html
- **Cisco Unified IP Phone 6900 Series:** http://www.cisco.com/en/US/products/ps10326/tsd_products_support_series_home.html
- **Cisco Unified IP Phone 7900 Series:** http://www.cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_series_home.html
- **Cisco Unified IP Phone 8900 Series:** http://www.cisco.com/en/US/products/ps10451/tsd_products_support_series_home.html
- **Cisco Unified IP Phone 9900 Series:** http://www.cisco.com/en/US/products/ps10453/tsd_products_support_series_home.html
- **Cisco Unified SIP Phone 3900 Series:** http://www.cisco.com/en/US/products/ps7193/tsd_products_support_series_home.html
- **Cisco Unified Personal Communicator for Windows or MacOS:** http://www.cisco.com/en/US/products/ps6844/tsd_products_support_series_home.html
- **Cisco Unified Video Advantage:** http://www.cisco.com/en/US/products/sw/voicesw/ps5662/tsd_products_support_series_home.html

Cisco Gateways and Adapters

To obtain documentation on Cisco Gateways and Adapters, refer to the following:

- **Cisco ATA 180 Series Analog Telephone Adaptors:** <http://www.cisco.com/c/en/us/support/unified-communications/ata-180-series-analog-telephone-adaptors/tsd-products-support-series-home.html>
- **Cisco VG Series Gateways:** http://www.cisco.com/en/US/products/hw/gatecont/ps2250/tsd_products_support_series_home.html
- **Transnova S3: Configuring Cisco Unified Communications Manager for the NovaTec TransNova S3 Voice Gateway** at http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_installation_and_configuration_guides_list.html
- **Cisco Expressway Series:** <http://www.cisco.com/c/en/us/support/unified-communications/expressway-series/tsd-products-support-series-home.html>

Cisco Unified Communications Applications and Widgets

To obtain documentation on Cisco Unified Communications Applications and Widgets, refer to the following:

- **Cisco Emergency Responder:** http://www.cisco.com/en/US/products/sw/voicesw/ps842/tsd_products_support_series_home.html
- **Cisco Hosted Collaboration Solution for Contact Center:** http://www.cisco.com/en/US/products/ps12796/tsd_products_support_series_home.html
- **Cisco Unified Attendant Consoles Premium Edition:** http://www.cisco.com/en/US/products/ps7282/tsd_products_support_series_home.html
- **Cisco Unified Communications Manager IM and Presence Service:** <http://www.cisco.com/c/en/us/support/unified-communications/unified-presence/tsd-products-support-series-home.html>
- **Cisco Unified Communications Manager:** http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html
- **Cisco Unified Contact Center Express:** http://www.cisco.com/en/US/products/sw/custcosw/ps1846/tsd_products_support_series_home.html
- **Cisco Virtual Experience Client VXC 6215:** <http://www.cisco.com/c/en/us/support/collaboration-endpoints/virtualization-experience-client-6000-series/tsd-products-support-series-home.html>
- **Cisco WebEx Meeting Center:** http://www.cisco.com/en/US/products/ps10409/tsd_products_support_series_home.html
- **Cisco Paging Server:** <http://www.cisco.com/c/en/us/support/unified-communications/paging-server/tsd-products-support-series-home.html>

Cisco Unified Survivable Remote Site Telephony (SRST) Gateways

To obtain documentation on **Cisco 1800, 2800, and 3800 Series Integrated Services Routers G1**, refer to the following:

- **Cisco 1800 Series Integrated Services Routers:** http://www.cisco.com/en/US/products/ps5853/tsd_products_support_series_home.html
- **Cisco 2800 Series Integrated Services Routers:** http://www.cisco.com/en/US/products/ps5854/tsd_products_support_series_home.html
- **Cisco 3800 Series Integrated Services Routers:** http://www.cisco.com/en/US/products/ps5855/tsd_products_support_series_home.html

To obtain documentation on **Cisco 1900, 2900, and 3900 Series Integrated Services Routers G2**, refer to the following:

- **Cisco 1900 Series Integrated Services Routers:** http://www.cisco.com/en/US/products/ps10538/tsd_products_support_series_home.html
- **Cisco 2900 Series Integrated Services Routers:** http://www.cisco.com/en/US/products/ps10537/tsd_products_support_series_home.html
- **Cisco 3900 Series Integrated Services Routers:** http://www.cisco.com/en/US/products/ps10536/tsd_products_support_series_home.html

Media Resources and MCU

To obtain documentation on Media Resources and MCU, refer to the following:

- **Cisco 2800 Series Integrated Services Routers:** http://www.cisco.com/en/US/products/ps5854/tsd_products_support_series_home.html
- **Cisco 2900 Series Integrated Services Routers:** http://www.cisco.com/en/US/products/ps10537/tsd_products_support_series_home.html
- **Cisco 3900 Series Integrated Services Routers:** http://www.cisco.com/en/US/products/ps10536/tsd_products_support_series_home.html
- **Cisco TelePresence MCU 4200:** http://www.cisco.com/en/US/products/ps11342/tsd_products_support_series_home.html
- **Cisco TelePresence MCU 4500:** http://www.cisco.com/en/US/products/ps11341/tsd_products_support_series_home.html
- **Cisco TelePresence MSE 8000 Series:** http://www.cisco.com/en/US/products/ps11340/tsd_products_support_series_home.html

Security Appliance

To obtain documentation on Security appliance, refer to the following:

- **Cisco ASA 5500 Series Adaptive Security Appliances:** http://www.cisco.com/en/US/products/ps6120/tsd_products_support_series_home.html
- **Cisco Virtual Security Gateway for Cisco Nexus 1000V Series Switches:** http://www.cisco.com/en/US/products/ps9902/tsd_products_support_series_home.html
- **Cisco ASA 5500-X Series Firewall :** <http://www.cisco.com/c/en/us/support/security/asa-5500-series-next-generation-firewalls/tsd-products-support-series-home.html>
- **LDAP-Microsoft Active Directory:** see the vendor website.

Service Assurance

Cisco Prime Collaboration Assurance

To obtain documents for Cisco Prime Collaboration Assurance, see http://www.cisco.com/en/US/products/ps12363/tsd_products_support_series_home.html.

Service Deployment

Cisco Prime Collaboration Deployment

To obtain documents for Cisco Prime Collaboration Deployment:

- Administration: <http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-maintenance-guides-list.html>
- Release Notes: <http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-release-notes-list.html>

Service Fulfillment

To obtain documentation on Service Fulfillment, see the following:

- **Cisco Hosted Collaboration Mediation Fulfillment:** Cisco Hosted Collaboration Mediation Fulfillment documents are listed on the Component Documentation tab of this page: <http://www.cisco.com/c/en/us/support/unified-communications/hosted-collaboration-solution-version-10-6-1/model.html>.
- **Cisco Network Registrar:** http://www.cisco.com/en/US/products/sw/netmgmtsw/ps1982/tsd_products_support_series_home.html
- **Cisco Unified Communications Domain Manager 8.1(x):** Cisco Unified Communications Domain Manager 8.1(x) documents are listed on the Component Documentation tab of this page: <http://www.cisco.com/c/en/us/support/unified-communications/hosted-collaboration-solution-version-10-6-1/model.html>.
- **Cisco Unified Communications Domain Manager 10.6(x):** Cisco Unified Communications Domain Manager 10.6(1) documents are listed on the Component Documentation tab of this page: <http://www.cisco.com/c/en/us/support/unified-communications/hosted-collaboration-solution-version-10-6-1/model.html>.
- **Prime License Manager:** <http://www.cisco.com/c/en/us/support/cloud-systems-management/prime-license-manager/tsd-products-support-series-home.html>

Third-Party Endpoints

Refer to the vendor website for all third-party endpoints, including:

- AS-SIP Endpoint
- CTI Applications (also Jabber Clients)
- Generic Desktop Video Endpoint
- Generic Multiple Screen Room System
- Generic Single Screen Room System
- SIP Device (Basic and Advanced)

Virtualized Multi-Tenant Data Center Infrastructure

To obtain documentation, refer to the following:

- **Cisco ASR 9000 Series Aggregation Services Routers:** http://www.cisco.com/en/US/products/ps9853/tsd_products_support_series_home.html
- **Cisco MDS 9222i Multilayer Switches:** http://www.cisco.com/en/US/products/ps5988/tsd_products_support_series_home.html
- **Cisco MDS 9500 Series Multilayer Directors:** http://www.cisco.com/en/US/products/ps5990/tsd_products_support_series_home.html
- **Cisco Nexus 5000 Series Switches:** <http://www.cisco.com/c/en/us/support/switches/nexus-5000-series-switches/tsd-products-support-series-home.html>
- **Cisco Nexus 7000 Series Switches:** http://www.cisco.com/en/US/products/ps9402/tsd_products_support_general_information.html
- **Cisco UCS B-Series Blade Server:** http://www.cisco.com/en/US/products/ps10280/tsd_products_support_series_home.html
- **Cisco UCS C-Series Rack Servers:** http://www.cisco.com/en/US/products/ps10493/tsd_products_support_series_home.html
- **Cisco UCS 2200 Series Fabric Extenders:** http://www.cisco.com/c/en/us/products/collateral/servers-unified-computing/ucs-6200-series-fabric-interconnects/data_sheet_c78-675243.html
- **Cisco UCS 5100 Series Blade Server Chassis:** http://www.cisco.com/en/US/products/ps10279/tsd_products_support_series_home.html
- **Cisco UCS 6200 Series Fabric Interconnects:** <http://www.cisco.com/c/en/us/support/servers-unified-computing/ucs-6200-series-fabric-interconnects/tsd-products-support-series-home.html>
- **Cisco Unified Computing System Manager:** http://www.cisco.com/en/US/products/ps10281/tsd_products_support_series_home.html
- **Cisco Virtual Network Management Center:** http://www.cisco.com/en/US/products/ps11213/tsd_products_support_series_home.html
- **EMC storage solutions:** see the vendor website.
- **Network Appliance (NetApp) storage solutions:** see the vendor website.
- **Hypervisor-VMware vSphere Enterprise Plus (Includes VMware ESXi and VMware vCenter):** see the vendor website.
- **VMware vCenter Server:** see the vendor website.

