



## Troubleshooting an Installation

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- [Fixing Keyboard Repeat Problems on vSphere, page 1](#)

### Fixing Keyboard Repeat Problems on vSphere

On VMware vSphere, there are known issues with key repeat problems which can sometimes cause problems entering the password on the console during OVA deployment over slow-speed links.

This is documented in [http://kb.vmware.com/selfservice/microsites/search.do?language=en\\_US&cmd=displayKC&externalId=196](http://kb.vmware.com/selfservice/microsites/search.do?language=en_US&cmd=displayKC&externalId=196) on the VMWare Knowledge Base as follows:

#### Procedure

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- Step 1** Power off the virtual machine
  - Step 2** Right click the virtual machine and select **Edit Settings**.
  - Step 3** Click **Options > General > Configuration Parameters**.
  - Step 4** Click **Add Row**.
  - Step 5** Under **Name**, enter `keyboard.typematicMinDelay`. In the **Value** field, enter `2000000`.
  - Step 6** Click **OK**.
  - Step 7** Power on the virtual machine.
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