



Functional-Level Documentation

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Documentation Resources

The following page lists the documentation resources that are available for Cisco Hosted Collaboration Solution Release 10.1(2): <http://www.cisco.com/c/en/us/support/unified-communications/hosted-collaboration-solution-version-10-1-2/model.html>.

Cisco Hosted Collaboration Mediation Fulfillment

To view the Cisco HCM-F documents, see <http://www.cisco.com/c/en/us/support/unified-communications/hosted-collaboration-solution-hcs/tsd-products-support-series-home.html>.

- *Cisco Hosted Collaboration Mediation Fulfillment Planning Guide, Release 10.1(2)*: This document provides instructions for planning Cisco Hosted Collaboration Mediation Fulfillment (HCM-F) in Cisco Hosted Collaboration Solution (HCS), including information on Cisco HCM-F services and resource requirements.
- *Cisco Hosted Collaboration Mediation Fulfillment Install and Configure Guide, Release 10.1(2)*: This document provides the information and procedures for installing, upgrading, and configuring Cisco HCM-F.
- *Cisco Hosted Collaboration Mediation Fulfillment Maintain and Operate Guide, Release 10.1(2)*: This document provides instructions for maintaining and operating Cisco HCM-F in Cisco HCS.
- *Cisco Hosted Collaboration Mediation Fulfillment Troubleshooting Guide, Release 10.1(2)*: This document provides the information about troubleshooting tools and procedures for troubleshooting components of Cisco HCM-F.

- *Cisco Hosted Collaboration Mediation Fulfillment Command Line Interface Reference Guide, Release 10.1(2)*: This document provides information on the command line interface for Cisco HCM-F.
- *Cisco Hosted Collaboration Mediation Fulfillment API Gateway Proxy Developer, Release 10.1(2)*: This document describes the Cisco HCS North Bound Interface Web Service APIs that are supported with Cisco Hosted Collaboration Mediation Fulfillment in Cisco Hosted Collaboration Solution.
- *Cisco Hosted Collaboration Mediation Fulfillment, Developer Guide Release 10.1(2)*: This document describes the Cisco HCS REST North Bound Interface Web Service APIs and the Cisco HCS SOAP North Bound Interface Web Service APIs.

Cisco Unified Communications Domain Manager

Cisco Unified Communications Domain Manager 10.1(2)

The following documents were updated for the Cisco Unified Communications Domain Manager 10.1(2) release:

- *Cisco Unified Communications Domain Manager, Release 10.1(2) Planning and Install Guide*: this document provides instructions for planning your Cisco Unified Communications Domain Manager deployment and installing the application.
- *Cisco Unified Communications Domain Manager, Release 10.1(2) Maintain and Operate Guide*: this document provides instructions for the day to day operation and maintenance of Cisco Unified Communications Domain Manager.
- *Cisco Unified Communications Domain Manager, Release 10.1(2) Troubleshooting Guide*: this document offers troubleshooting advice for Cisco Unified Communications Domain Manager.
- *Cisco Unified Communications Domain Manager, Release 10.1(2) API Reference Guide*: this document describes the Cisco Unified Communication Domain Manager APIs, including schema, for service providers and developers.
- *Cisco Unified Communications Domain Manager, Release 10.1(2) Bulk Loader Provisioning Guide*: this document provides instructions for using Bulk Loaders to provision Cisco Unified Communications Domain Manager.
- *Cisco Unified Communications Domain Manager, Release 10.1(2) Self Service Guide*: this document describes the Self Service operations available in Cisco Unified Communications Domain Manager.

Cisco Unified Communications Domain Manager 8.1.4

CUCDM 8.1.4 User and Platform Guides: This zip file contains all Cisco Unified Communications Domain Manager documents. The documents are organized by the structure that is specified in the *User Assistance Guide for Cisco Unified Communications Domain Manager*.

The following documents were updated for the Cisco Unified Communications Domain Manager 8.1.4 ER1 release:

- *Bulk Loader Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *Call Manager Model Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *CUCDM-HCS 8.1.4 Platform Build Process*

- *Self Care Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *Unified CM Build Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *Deployment Guide for Cisco Unified Communications Domain Manager 8.1.4 ER1*
- *IM and Presence Static Configuration Guide (Unified CM Version 9.x) for Cisco Unified Communications Domain Manager 8.1.4*
- *IM and Presence Static Configuration Guide (Unified CM Version 10 or later) for Cisco Unified Communications Domain Manager 8.1.4*
- *Command Line Interface (CLI) for Cisco Unified Communications Domain Manager 8.1.4*
- *SNMP Support for Cisco Unified Communications Domain Manager 8.1.4*

The following list is a selection of the other most commonly used documents for Cisco Unified Communications Domain Manager release 8.1.4:

- *Advanced Phone Settings for Cisco Unified Communications Domain Manager 8.1.4*
- *Customers-Divisions-Locations Loader User Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *Deploying a High Availability CUCDM SERVER on VMware for Cisco Unified Communications Domain Manager 8.1.4*
- *LDAP Integration Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *License Activation Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *LocAdmin Loader User Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *Network Elements Loader User Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *PGW Static Setup Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *FCT-ENT Loader User Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *Backup and Restore Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *Platform Upgrade Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *Redundancy and Disaster Recovery Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *FAQ and Troubleshooting Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *Unified Communications Domain Manager v814 Reference Bulk-Loader Set Technical Overview*
- *Network Ports for Cisco Unified Communications Domain Manager 8.1.4*
- *Server Overview Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *SSL Certificate Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *User Assistance Guide for Cisco Unified Communications Domain Manager 8.1.4*
- *Web Services Guide for Cisco Unified Communications Domain Manager 8.1.4*

Cisco Virtual PGW 2200 Softswitch

Cisco Virtual PGW 2200 Softswitch 9.9 Documentation for Cisco HCS: All Cisco Virtual PGW 2200 Softswitch documents exist in the zip file as follows:

- *Cisco Virtual PGW 2200 (VPGW) 9.9 Migration Guide*
- *Cisco Virtual PGW 2200 (VPGW) Softswitch Release 9.9 MML Command Reference*
- *Cisco Virtual PGW 2200 (VPGW) Softswitch Release 9.9 Operations, Maintenance, and Troubleshooting Guide*
- *Cisco Virtual PGW 2200 (VPGW) Softswitch Release 9.9 Software Installation and Configuration Guide*
- *Cisco Virtual PGW 2200 (VPGW) Softswitch Release 9.9 Dial Plan Guide*
- *Cisco Virtual PGW 2200 (VPGW) Softswitch Release 9.9 Provisioning Guide*
- *Provisioning Examples for Cisco Virtual PGW 2200 (VPGW) Softswitch*
- *Release Notes for HCS Cisco Virtual PGW 2200 (VPGW) Softswitch*
- *Cisco Virtual PGW 2200 Softswitch Display Name and Connected Number Interworking Feature Module*
- *Cisco Virtual PGW 2200 Softswitch Domain-Based Routing Feature Module*
- *Cisco Virtual PGW 2200 Softswitch Enhanced Generic Number Handling Feature Module*
- *Cisco Virtual PGW 2200 Softswitch Generic Call Tagging Feature Module*
- *Cisco Virtual PGW 2200 Softswitch Inter-Unified CM SIP Trunk Service Transparency for MWI, KPML, and COLP Feature Module*
- *Cisco Virtual PGW 2200 Softswitch Secure Real-Time Transport Protocol Support Feature Module*
- *Cisco Virtual PGW 2200 Softswitch SIP Profiles Feature Module*
- *Cisco Virtual PGW 2200 Soft switch Support of Tunneled QSIG over SIP (SIPQ)*
- *Cisco Virtual PGW 2200 Softswitch Support for Tel URI in SIP Diversion Header Feature Module*
- *Cisco Virtual PGW 2200 Softswitch Support of PAID Tel URI Feature Module*
- *Cisco Virtual PGW 2200 Softswitch TCP Transport for SIP Phase II Feature Module*
- *Cisco Virtual PGW 2200 Softswitch TG Advance Feature Module*

Metaswitch Perimeta Session Border Controller

To view the Metaswitch Perimeta Session Border Controller documents, see <http://www.metaswitch.com/products/perimeta-session-border-controller>.