



## Related Component-Level Documentation

---

- [Component-Level Documentation](#), page 1
- [Aggregation Layer](#), page 1
- [Cisco Endpoints](#), page 2
- [Cisco Gateways and Adapters](#), page 3
- [Cisco Unified Communications Applications and Widgets](#), page 4
- [Cisco Unified Survivable Remote Site Telephony \(SRST\) Gateways](#), page 4
- [Media Resources and MCU](#), page 5
- [Security Appliance](#), page 5
- [Service Assurance](#), page 6
- [Service Fulfillment](#), page 6
- [Third-Party Endpoints](#), page 6
- [Virtualized Multi-Tenant Data Center Infrastructure](#), page 7

## Component-Level Documentation

Component-level documentation is for reference. Component-level documentation may cover functionality and capabilities not used in HCS. Refer to [Solution-Level Documentation](#) for the supported usage of the components within HCS.

Review the *Cisco Hosted Collaboration Solution Compatibility Matrix* for information about supported releases of components.

## Aggregation Layer

To obtain documentation on aggregation layer components, refer to the following:

- **Cisco AS5400XM Universal Gateway (Trunking)**: [http://www.cisco.com/en/US/products/hw/univgate/ps505/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/hw/univgate/ps505/tsd_products_support_series_home.html)

- **Cisco IP Transfer Point:** [http://www.cisco.com/en/US/products/sw/wirelssw/ps1862/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/sw/wirelssw/ps1862/tsd_products_support_series_home.html)
- **Cisco PGW:** [http://www.cisco.com/en/US/products/hw/vcallcon/ps2027/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/hw/vcallcon/ps2027/tsd_products_support_series_home.html)  
For more information on third-party software components and hardware requirements, refer to Cisco PGW 2200 Softswitch installation guides.
- **Cisco Unified Border Element (Enterprise Edition):** [http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/gatecont/ps5640/product\\_data\\_sheet09186a00801da698.html](http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/gatecont/ps5640/product_data_sheet09186a00801da698.html)
- **Cisco Unified Border Element (SP Edition):** [http://www.cisco.com/en/US/prod/collateral/routers/ps9343/data\\_sheet\\_c78-491738.html](http://www.cisco.com/en/US/prod/collateral/routers/ps9343/data_sheet_c78-491738.html)
- **Cisco Unified Communications Manager Session Management Edition:** [http://www.cisco.com/en/US/products/ps10661/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10661/tsd_products_support_series_home.html)
- **Metaswitch Perimeta Session Border Controller:** see the vendor website.
- **Cisco vPGW:** Refer to the Cisco Virtual PGW 2200 Softswitch Documentation for Cisco HCS-zip archive at [http://www.cisco.com/en/US/partner/products/ps11363/prod\\_maintenance\\_guides\\_list.html](http://www.cisco.com/en/US/partner/products/ps11363/prod_maintenance_guides_list.html)  
For information specifically on the PGW/vPGW Full Number Translation TimesTen DB Package, refer to [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/pgw/9/feature/module/9.7\\_3/\\_f\\_n\\_trns.html](http://www.cisco.com/en/US/docs/voice_ip_comm/pgw/9/feature/module/9.7_3/_f_n_trns.html).

## Cisco Endpoints

To obtain documentation on Cisco endpoints, refer to the following:

- **Cisco IP Communicator:** [http://www.cisco.com/en/US/products/sw/voicesw/ps5475/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/sw/voicesw/ps5475/tsd_products_support_series_home.html)
- **Cisco IP Video Phone E20:** [http://www.cisco.com/en/US/products/ps11329/tsd\\_products\\_support\\_eol\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11329/tsd_products_support_eol_series_home.html)
- **Cisco Jabber for Android:** [http://www.cisco.com/en/US/products/ps11678/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11678/tsd_products_support_series_home.html)
- **Cisco Jabber for iPhone:** [http://www.cisco.com/en/US/products/ps11596/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11596/tsd_products_support_series_home.html)
- **Cisco Jabber for Blackberry:** [http://www.cisco.com/en/US/products/ps11763/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11763/tsd_products_support_series_home.html)
- **Cisco Jabber for iPad:** [http://www.cisco.com/en/US/products/ps12430/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps12430/tsd_products_support_series_home.html)
- **Cisco Mobile for Nokia E72 E73:** [http://www.cisco.com/en/US/products/ps11766/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11766/tsd_products_support_series_home.html)
- **Cisco Software for Nokia:** [http://www.cisco.com/en/US/products/ps10589/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10589/tsd_products_support_series_home.html)
- **Cisco TelePresence:** <http://www.cisco.com/cisco/web/psa/default.html>



**Tip** After you refer to the URL, select **Products > Collaboration Endpoints**; then, select the Cisco TelePresence product that applies to your setup.

- **Cisco UC Integration (TM) for Cisco WebEx Connect:** [http://www.cisco.com/en/US/products/ps10627/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10627/tsd_products_support_series_home.html)
- **Cisco UC Integration (TM) for Microsoft Lync:** <http://www.cisco.com/c/en/us/products/unified-communications/uc-integration-tm-microsoft-lync/index.html>
- **Cisco UC Integration for IBM:** [http://www.cisco.com/en/US/products/ps12774/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps12774/tsd_products_support_series_home.html)
- **Cisco UC Integration for Microsoft Office Communicator:** [http://www.cisco.com/en/US/products/ps10317/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10317/tsd_products_support_series_home.html)
- **Cisco UC Integration for RTX:** [http://www.cisco.com/en/US/products/ps11241/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11241/tsd_products_support_series_home.html)
- **Cisco Unified IP Phone 6900 Series:** [http://www.cisco.com/en/US/products/ps10326/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10326/tsd_products_support_series_home.html)
- **Cisco Unified IP Phone 7900 Series:** [http://www.cisco.com/en/US/products/hw/phones/ps379/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_series_home.html)
- **Cisco Unified IP Phone 8900 Series:** [http://www.cisco.com/en/US/products/ps10451/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10451/tsd_products_support_series_home.html)
- **Cisco Unified IP Phone 9900 Series:** [http://www.cisco.com/en/US/products/ps10453/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10453/tsd_products_support_series_home.html)
- **Cisco Unified SIP Phone 3900 Series:** [http://www.cisco.com/en/US/products/ps7193/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps7193/tsd_products_support_series_home.html)
- **Cisco Unified Personal Communicator for Windows or MacOS:** [http://www.cisco.com/en/US/products/ps6844/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps6844/tsd_products_support_series_home.html)
- **Cisco Unified Video Advantage:** [http://www.cisco.com/en/US/products/sw/voicesw/ps5662/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/sw/voicesw/ps5662/tsd_products_support_series_home.html)

## Cisco Gateways and Adapters

To obtain documentation on Cisco Gateways and Adapters, refer to the following:

- **Cisco ATA 180 Series Analog Telephone Adaptors:** <http://www.cisco.com/en/US/products/hw/gatecont/ps514/index.html>
- **Cisco VG Series Gateways:** [http://www.cisco.com/en/US/products/hw/gatecont/ps2250/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/hw/gatecont/ps2250/tsd_products_support_series_home.html)
- **Transnova S3:** *Configuring Cisco Unified Communications Manager for the NovaTec TransNova S3 Voice Gateway* at [http://www.cisco.com/en/US/products/sw/voicesw/ps556/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_installation_and_configuration_guides_list.html)

- **Cisco Expressway Series:** <http://www.cisco.com/c/en/us/products/unified-communications/expressway-series/index.html>

## Cisco Unified Communications Applications and Widgets

To obtain documentation on Cisco Unified Communications Applications and Widgets, refer to the following:

- **Cisco Emergency Responder:** [http://www.cisco.com/en/US/products/sw/voicesw/ps842/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/sw/voicesw/ps842/tsd_products_support_series_home.html)
- **Cisco Hosted Collaboration Solution for Contact Center:** [http://www.cisco.com/en/US/products/ps12796/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps12796/tsd_products_support_series_home.html)
- **Cisco Unified Attendant Consoles Premium Edition:** [http://www.cisco.com/en/US/products/ps7282/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps7282/tsd_products_support_series_home.html)
- **Cisco Unified Communications Manager IM and Presence Service:** <http://www.cisco.com/c/en/us/support/unified-communications/unified-presence/tsd-products-support-series-home.html>
- **Cisco Unified Communications Manager:** [http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html)
- **Cisco Unified Contact Center Express:** [http://www.cisco.com/en/US/products/sw/custcosw/ps1846/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/sw/custcosw/ps1846/tsd_products_support_series_home.html)
- **Cisco Virtual Experience Client VXC 6215:** <http://www.cisco.com/c/en/us/products/collaboration-endpoints/virtualization-experience-client-6000-series/index.html>
- **Cisco WebEx Meeting Center:** [http://www.cisco.com/en/US/products/ps10409/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10409/tsd_products_support_series_home.html)
- **Cisco Paging Server:** <http://www.cisco.com/c/en/us/products/unified-communications/paging-server/index.html>

## Cisco Unified Survivable Remote Site Telephony (SRST) Gateways

To obtain documentation on Cisco 1800, 2800, and 3800 Series Integrated Services Routers G1, refer to the following:

- **Cisco 1800 Series Integrated Services Routers:** [http://www.cisco.com/en/US/products/ps5853/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps5853/tsd_products_support_series_home.html)
- **Cisco 2800 Series Integrated Services Routers:** [http://www.cisco.com/en/US/products/ps5854/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps5854/tsd_products_support_series_home.html)
- **Cisco 3800 Series Integrated Services Routers:** [http://www.cisco.com/en/US/products/ps5855/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps5855/tsd_products_support_series_home.html)

To obtain documentation on Cisco 1900, 2900, and 3900 Series Integrated Services Routers G2, refer to the following:

- **Cisco 1900 Series Integrated Services Routers:** [http://www.cisco.com/en/US/products/ps10538/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10538/tsd_products_support_series_home.html)
- **Cisco 2900 Series Integrated Services Routers:** [http://www.cisco.com/en/US/products/ps10537/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10537/tsd_products_support_series_home.html)
- **Cisco 3900 Series Integrated Services Routers:** [http://www.cisco.com/en/US/products/ps10536/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10536/tsd_products_support_series_home.html)

## Media Resources and MCU

To obtain documentation on Media Resources and MCU, refer to the following:

- **Cisco 2800 Series Integrated Services Routers:** [http://www.cisco.com/en/US/products/ps5854/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps5854/tsd_products_support_series_home.html)
- **Cisco 2900 Series Integrated Services Routers:** [http://www.cisco.com/en/US/products/ps10537/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10537/tsd_products_support_series_home.html)
- **Cisco 3900 Series Integrated Services Routers:** [http://www.cisco.com/en/US/products/ps10536/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10536/tsd_products_support_series_home.html)
- **Cisco TelePresence MCU 4200:** [http://www.cisco.com/en/US/products/ps11342/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11342/tsd_products_support_series_home.html)
- **Cisco TelePresence MCU 4500:** [http://www.cisco.com/en/US/products/ps11341/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11341/tsd_products_support_series_home.html)
- **Cisco TelePresence MSE 8000 Series:** [http://www.cisco.com/en/US/products/ps11340/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11340/tsd_products_support_series_home.html)

## Security Appliance

To obtain documentation on Security appliance, refer to the following:

- **Cisco ASA 5500 Series Adaptive Security Appliances:** [http://www.cisco.com/en/US/products/ps6120/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps6120/tsd_products_support_series_home.html)
- **Cisco Virtual Security Gateway for Cisco Nexus 1000V Series Switches:** [http://www.cisco.com/en/US/products/ps9902/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps9902/tsd_products_support_series_home.html)
- **Cisco ASA 5500-X Series Firewall :** <http://www.cisco.com/c/en/us/products/security/asa-5500-series-next-generation-firewalls/index.html>
- **LDAP-Microsoft Active Directory:** see the vendor website.

# Service Assurance

## Cisco Prime Collaboration Assurance

To obtain documents for Cisco Prime Collaboration Assurance, see [http://www.cisco.com/en/US/products/ps12363/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps12363/tsd_products_support_series_home.html).

# Service Fulfillment

To obtain documentation on Service Fulfillment, see the following:

- **Cisco Hosted Collaboration Mediation Fulfillment:** Cisco Hosted Collaboration Mediation Fulfillment documents are hosted with the Cisco Hosted Collaboration Solution documents located at [http://www.cisco.com/en/US/partner/products/ps11363/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/partner/products/ps11363/tsd_products_support_series_home.html)
- **Cisco Network Registrar:** [http://www.cisco.com/en/US/products/sw/netmgtsw/ps1982/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/sw/netmgtsw/ps1982/tsd_products_support_series_home.html)
- **Cisco Unified Communications Domain Manager 8.1.4:** Cisco Unified Communications Domain Manager 8.1.4 documents can be obtained from the *CUCDM 8.1.4 User and Platform Guides* zip file. The documents are organized by the structure specified in the user assistance guide. To obtain these documents, see [http://www.cisco.com/en/US/partner/products/ps11363/prod\\_maintenance\\_guides\\_list.html](http://www.cisco.com/en/US/partner/products/ps11363/prod_maintenance_guides_list.html).
- **Cisco Unified Communications Domain Manager 10.1.1:** Cisco Unified Communications Domain Manager 10.1.1 documents are hosted with the Cisco Hosted Collaboration Solution documents located at [http://www.cisco.com/en/US/partner/products/ps11363/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/partner/products/ps11363/tsd_products_support_series_home.html)
- **Prime License Manager:** <http://www.cisco.com/c/en/us/support/cloud-systems-management/prime-license-manager/tsd-products-support-series-home.html>

# Third-Party Endpoints

Refer to the vendor website for all third-party endpoints, including:

- AS-SIP Endpoint
- CTI Applications (also Jabber Clients)
- Generic Desktop Video Endpoint
- Generic Multiple Screen Room System
- Generic Single Screen Room System
- SIP Device (Basic and Advanced)

# Virtualized Multi-Tenant Data Center Infrastructure

To obtain documentation, refer to the following:

- **Cisco ASR 9000 Series Aggregation Services Routers:** [http://www.cisco.com/en/US/products/ps9853/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps9853/tsd_products_support_series_home.html)
- **Cisco MDS 9222i Multilayer Switches:** [http://www.cisco.com/en/US/products/ps5988/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps5988/tsd_products_support_series_home.html)
- **Cisco MDS 9500 Series Multilayer Directors:** [http://www.cisco.com/en/US/products/ps5990/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps5990/tsd_products_support_series_home.html)
- **Cisco Nexus 5000 Series Switches:** <http://www.cisco.com/en/US/products/ps9670/index.html>
- **Cisco Nexus 7000 Series Switches:** [http://www.cisco.com/en/US/products/ps9402/tsd\\_products\\_support\\_general\\_information.html](http://www.cisco.com/en/US/products/ps9402/tsd_products_support_general_information.html)
- **Cisco UCS B-Series Blade Server:** [http://www.cisco.com/en/US/products/ps10280/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10280/tsd_products_support_series_home.html)
- **Cisco UCS C-Series Rack Servers:** [http://www.cisco.com/en/US/products/ps10493/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10493/tsd_products_support_series_home.html)
- **Cisco UCS 2200 Series Fabric Extenders:** [http://www.cisco.com/c/en/us/products/collateral/servers-unified-computing/ucs-6200-series-fabric-interconnects/data\\_sheet\\_c78-675243.html](http://www.cisco.com/c/en/us/products/collateral/servers-unified-computing/ucs-6200-series-fabric-interconnects/data_sheet_c78-675243.html)
- **Cisco UCS 5100 Series Blade Server Chassis:** [http://www.cisco.com/en/US/products/ps10279/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10279/tsd_products_support_series_home.html)
- **Cisco UCS 6200 Series Fabric Interconnects:** <http://www.cisco.com/c/en/us/products/servers-unified-computing/ucs-6200-series-fabric-interconnects/index.html>
- **Cisco Unified Computing System Manager:** [http://www.cisco.com/en/US/products/ps10281/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps10281/tsd_products_support_series_home.html)
- **Cisco Virtual Network Management Center:** [http://www.cisco.com/en/US/products/ps11213/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11213/tsd_products_support_series_home.html)
- **EMC storage solutions:** see the vendor website.
- **Network Appliance (NetApp) storage solutions:** see the vendor website.
- **Hypervisor-VMware vSphere Enterprise Plus (Includes VMware ESXi and VMware vCenter):** see the vendor website.
- **VMware vCenter Server:** see the vendor website.

