



Preface

- [Purpose](#), page [i](#)
- [Audience](#), page [i](#)
- [Conventions](#), page [i](#)
- [Obtaining Documentation and Submitting a Service Request](#), page [ii](#)

Purpose

This document provides a guide for the Cisco Hosted Collaboration Solution documentation suite.

Audience

This document provides information for service providers who manage the Cisco HCS. This guide requires knowledge of the Cisco HCS.

Conventions

This document uses the following conventions:

Convention	Description
<code>^</code> or Ctrl	Both the <code>^</code> symbol and Ctrl represent the Control (Ctrl) key on a keyboard. For example, the key combination <code>^D</code> or <code>Ctrl-D</code> means that you hold down the Control key while you press the D key. (Keys are indicated in capital letters but are not case sensitive.)
bold font	Commands and keywords and user-entered text appear in bold font .
<i>Italic font</i>	Document titles, new or emphasized terms, and arguments for which you supply values are in <i>italic font</i> .

Convention	Description
<code>Courier font</code>	Terminal sessions and information the system displays appear in <code>courier</code> font.
<code>Courier font</code>	<code>Courier</code> font indicates text that the user must enter.
[x]	Elements in square brackets are optional.
...	An ellipsis (three consecutive non-bolded periods without spaces) after a syntax element indicates that the element can be repeated.
	A vertical line, called a pipe, indicates a choice within a set of keywords or arguments.
[x y]	Optional alternative keywords are grouped in brackets and separated by vertical bars.
{x y}	Required alternative keywords are grouped in braces and separated by vertical bars.
[x {y z}]	Nested set of square brackets or braces indicate optional or required choices within optional or required elements. Braces and a vertical bar within square brackets indicate a required choice within an optional element.
string	A non-quoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
< >	Non-printing characters such as passwords are in angle brackets.
[]	Default responses to system prompts are in square brackets.
!, #	An exclamation point (!) or a pound sign (#) at the beginning of a line of code indicates a comment line.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation*, at: <http://www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html>.

Subscribe to *What's New in Cisco Product Documentation*, which lists all new and revised Cisco technical documentation, as an RSS feed and deliver content directly to your desktop using a reader application. The RSS feeds are a free service.