



A

- action buttons 1-3
 - using 2-1
- ANSWER button 2-2
- answering a call 2-2

B

- button 2-1
 - ANSWER 2-2
 - DIAL 2-5
 - Go Online/Offline 1-8
 - HANGUP 2-2
 - HOLD 2-3
 - Login/Logout 1-8
 - Settings 1-9
 - speed dial buttons 4-2
 - speed dial configuration dialog 4-3
 - UNHOLD 2-3
 - XFER 2-4

C

- call 2-1
 - answering 2-2
 - disconnecting (ending) 2-2
 - making a call 2-5
 - placing a call on hold 2-3
 - retrieving a call from hold 2-3
 - transferring 2-4
- can not login 5-1
- color 5-2
 - SL button colors, meaning of 1-4
- column, click header to sort in directory 3-2

D

- department, directory column 3-2
- DIAL button 2-5
- dialing a call 2-5
- directory 1-5
 - column descriptions 3-2
 - department column 3-2
 - directory number column 3-2
 - first name column 3-2
 - last name column 3-2

names do not display **5-2**
picture of **3-1**
sort by name or number **3-2**
sort columns **3-2**
status column **3-2**
status icons **3-2**
using **3-1**

disconnecting a call **2-2**
display area **1-3**

E

ending a call **2-2**

F

first name (directory column) **3-2**

G

getting started **1-6**
Go Online/Offline button **1-8**

H

hanging up a call **2-2**
hold
 placing a call on **2-3**
 retrieving a call from hold **2-3**
HOLD button **2-3**

I

icons
 line status **1-5**
 solid line **3-2**
interface, using **1-3**

L

last name (directory column) **3-2**
line status icon **3-2**
logging in to Cisco WebAttendant **1-8**
logging out of Cisco WebAttendant **1-8**
Login/Logout button **1-8**
login failed **5-1**

M

making a call **2-5**

N

Netscape Navigator, do not use with Cisco WebAttendant **1-6**

O

online, going **1-8**

overview of Cisco WebAttendant **1-1**

P

placing a call **2-5**

R

requirements, Cisco IP Phone **1-1**

S

settings, viewing **1-9**

Settings button **1-9**

SL buttons disappeared **5-1**

SLs (Smart Lines) **1-4**

 flashing red (on hold) **1-4**

 flashing yellow (ringing) **1-4**

 light blue (active) **1-4**

 line state indicators **1-4**

 SL area **1-4**

speed dial **4-1**

 number displays improperly **5-2**

 picture of area **4-2**

 setting buttons

 using button configuration dialog box **4-3**

 using the directory **4-2**

 speed dial area **1-4**

starting Cisco WebAttendant **1-7**

status (directory column) **3-2**

status icons

 line **3-2**

 telephone **3-2**

T

telephone status icon **3-2**

transferring a call **2-4**

troubleshooting **5-1**

 can not login **5-1**

 Cisco WebAttendant icons in system tray **5-2**

 color changes not available **5-2**

 login failed **5-1**

 names do not display in the directory **5-2**

 Netscape Navigator not supported **1-6**

 SLs disappeared and there is no server **5-1**

 speed dial number displays improperly **5-2**

U

UNHOLD button **2-3**

W

WebAttendant, Cisco

directory **3-1**

getting started **1-6**

handling calls **2-1**

logging in **1-8**

overview picture **1-2**

speed dial **4-1**

starting **1-7**

using the interface **1-3**

X

XFER (transfer) button **2-4**
