



Cisco Voice Log Translator Release Notes for Software Release 2.7(9)

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Use these release notes with the Cisco Voice Log Translator (Cisco VLT) running software release 2.7(9).

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Introduction

Cisco VLT is a troubleshooting tool that reads complex System Diagnostic Interface (SDI) trace-log message files from a Cisco Unified Communications Manager and translates them into a user-friendly, English-based format. You can sort, organize, analyze, and interpret messages and display raw or translated message text using offline message files on your system.

System Requirements

One of the following operating systems running on an x86 hardware platform is required to support Cisco VLT:

- Windows 8, Windows 8.1, Windows 7, Windows Vista, XP, 2003, and 2000



- Red Hat Linux version 9 and Red Hat Enterprise Linux AS 3.0

Cisco VLT is also supported on the following operating systems running on an x64 hardware platform:

- Windows 8, Windows 8.1, Windows Server 2012 R2

Related Documentation

Cisco Voice Log Translator Documentation

Refer to the Cisco VLT publications that are specific to your Cisco Unified Communications Manager release. Navigate from the following documentation URL:

<http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-call-manager/products-user-guide-list.html>

Cisco Unified Real-Time Monitoring Tool Administration Guide

Refer to the Cisco Unified Real-Time Monitoring Tool Administration Guide that is specific to your Cisco Unified Communications Manager release. Navigate from the following documentation URL:

<http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-call-manager/products-maintenance-guides-list.html>

Cisco Unified Communications Manager Documentation

Refer to the Cisco Unified Communications Manager Documentation Guide and other publications specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

<http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-call-manager/tsd-products-support-series-home.html>

New and Changed Information

- Cisco VLT software release 2.7(9) supports Cisco Unified Communications Manager 10.0(1), 9.0, 8.0, 7.1, 7.0, 6.1, 6.0, Cisco Unified CallManager 4.0, 4.1, 5.0, 5.1, and Cisco CallManager 3.3.
- Support on Windows 8 (32-bit and 64-bit), Windows 8.1 (32-bit and 64-bit) and Windows Server 2012 R2 (64-bit) operating systems.

Important Notes

This section provides a list of known limitations in Cisco VLT version 2.7(9).

- Cisco Unified Communications Manager 7.1 SDI trace files may contain fragmented SIP logs. Cisco VLT will display these as **Invalid Log**.
- When running in plug-in mode, the Open Trace File dialog box does not close after logging off Real-Time Monitoring Tool (RTMT).
- The SIP channel may not be consistent; sometimes device name will be displayed instead of IP address.
- The SCCP channel may not be consistent for Cisco CallManager 3.3 SDI trace files; the device name may be displayed instead of IP address.

- The simple or detailed translation for some SCCP messages may not be correctly formatted because of inconsistent trace formats. The SCCP messages can also require additional translation.
- There may be invalid SCCP messages or SCCP messages without directional information because of inconsistent trace formats.
- Cisco VLT files installed on the client machine may remain if Cisco VLT is uninstalled without closing all standalone Cisco VLT and RTMT instances when Cisco VLT is launched using plug-in mode.

Caveats

There are no caveats for Cisco VLT software release 2.7(9).

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

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