



Preface

This document explains how to install and upgrade Cisco SocialMiner. Review all installation instructions carefully before you install or upgrade SocialMiner.

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Change History

| Change | See | Date |
|---------------------------------|-----|------|
| Initial release of the document | | |

Audience

This guide is intended for Cisco SocialMiner system administrators.

Documentation and Support

To download documentation, submit a service request, and find additional information, see *What's New in Cisco Product Documentation* at: <https://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>.

You can also subscribe to the *What's New in Cisco Product Documentation* RSS feed to deliver updates directly to an RSS reader on your desktop. The RSS feeds are a free service. Cisco currently supports RSS Version 2.0.

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