# Preface

This document explains how to install and upgrade Cisco SocialMiner. Review all installation instructions carefully before you install or upgrade SocialMiner.

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## Change History

| Change | See | Date |
|---|---|---|
| Updated chapter *SocialMiner Installation* | Install SocialMiner | March 2017 |
| Updated chapter *SocialMiner Upgrade* | Important Considerations for Upgrade | March 2017 |

## Audience

This guide is intended for Cisco SocialMiner system administrators.

## Documentation and Support

To download documentation, submit a service request, and find additional information, see *What's New in Cisco Product Documentation* at: https://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html.

You can also subscribe to the *What's New in Cisco Product Documentation* RSS feed to deliver updates directly to an RSS reader on your desktop. The RSS feeds are a free service. Cisco currently supports RSS Version 2.0.

# Documentation Feedback

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