

# Release Notes for Cisco Packaged Contact Center Enterprise Release 10.5(3)

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## Cisco Packaged Contact Center Enterprise Release 10.5(3)

### New Features

#### Cisco UCS C240 M4SX Support

This release of Packaged CCE supports the Cisco UCS C240 M4SX server. For more information, see the *Virtualization for Cisco Packaged CCE* at [http://docwiki.cisco.com/wiki/Virtualization\\_for\\_Cisco\\_Packaged\\_CCE](http://docwiki.cisco.com/wiki/Virtualization_for_Cisco_Packaged_CCE).

#### Support for TLS 1.2

Unified CCE and Packaged CCE supports TLS 1.0, TLS 1.1, and TLS 1.2. All VOS based components (Finesse, Unified Intelligence Center, Live Data and SocialMiner) supports TLS 1.0 and TLS 1.1.

Please see the [UCCE Software Compatibility Matrix](#) for further details.



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**Note** TLS 1.2 support is added in version 10.5(3).

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### Updated Features

#### OpenSSL Upgraded

OpenSSL is upgraded to openssl-1.0.2j.

### Important Notes

During upgrade, Packaged CCE deployment uses Unified CCE software. You can download the software at [https://software.cisco.com/download/release.html?mdfid=268439622&flowid=46046&softwareid=280840583&release=11.6\(1\)&reind=AVAILABLE&rellifecycle=&reltype=latest](https://software.cisco.com/download/release.html?mdfid=268439622&flowid=46046&softwareid=280840583&release=11.6(1)&reind=AVAILABLE&rellifecycle=&reltype=latest)

## Caveats

### Bug Search Tool

If you have an account with Cisco.com, you can use the Bug Search tool to find caveats of any severity for any release. Access the Bug Search tool at <https://www.cisco.com/cisco/psn/bssprt/bss>. Enter the bug identifier in the search box, and press return or click **Search**.

To access a list of open caveats and resolved caveats (rather than an individual caveat) for a particular product or component, see the relevant sections later in these notes.

You can also choose your own filters and criteria in the tool to see a specific subset of caveats, as described in the following table.

| If you choose this in Releases   | And you choose this in Status | A list of the following caveats appears  |
|--|-------------------------------|--|
| Affecting or Fixed in these Releases<br>OR<br>Affecting these Releases | Open                          | Any caveat in an open state for the release or releases you select.                            |
| Fixed in these Releases  | Fixed                         | Any caveat in any release with the fix applied to the specific release or releases you select. |
| Affecting or Fixed in these Releases                                   | Fixed                         | Any caveat that is either fixed or occurs in the specific release or releases you select.      |
| Affecting these Releases   | Fixed                         | Any caveat that occurs in the release or releases you select.                                  |

### Severity 3 or Higher Caveats for Release 10.5(3)

Use the following link to the Bug Search Tool to view a list of Severity 3 or higher caveats for Packaged CCE for the current release.

[https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=286311975&sb=af&sts=open&svr=3nH&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=286311975&sb=af&sts=open&svr=3nH&bt=custV)



#### Note

If the list of caveats does not automatically appear when you open the browser, refresh the browser.

Use the following link to view a list of Severity 3 or higher caveats for Unified CCE for the current release.

[https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=286312041&sb=af&sts=open&svr=3nH&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=286312041&sb=af&sts=open&svr=3nH&bt=custV)

**Note**

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Not all Unified CCE caveats apply to Packaged CCE.

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