



Maintenance and operation guides

This section lists the guides that you use to maintain and operate Cisco Unified Contact Center Enterprise.

- [Administration Guide for Cisco Unified ICM/CCE and Hosted, page 1](#)
- [Administration Guide for Cisco Unified CCE and Hosted, page 1](#)

Administration Guide for Cisco Unified ICM/CCE and Hosted

This document did not change for Release 9.0(1).

The Release 8.0(1) document is found under the Cisco Unified Contact Center Enterprise 8.0(1) category here: http://www.cisco.com/en/US/products/sw/custcosw/ps1844/prod_maintenance_guides_list.html.

Administration Guide for Cisco Unified CCE and Hosted

This document describes how to administer components of the Unified Contact Center Enterprise / Unified Contact Center Hosted (Unified CCE/CCH) solution. It includes information about administering Unified CCE for voice and multichannel contact centers.

This document is found here: http://www.cisco.com/en/US/products/sw/custcosw/ps1844/prod_maintenance_guides_list.html.

