Cisco Identity Service Serviceability

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Cisco Identity Service Logs

The Cisco Identity Service generates logs, which you can view in the Real Time Monitoring Tool.

You set the level of logging you want by using Cisco Identity Service Management.

Set the Cisco Identity Service Log Levels

You set log levels for the Cisco Identity Service using Cisco Identity Service Management.

Procedure

Step 1 In Unified CCE Administration, navigate to **System** > **Single Sign-On**.

Step 2 Click **Identity Service Management**.
The Identity Service Management window opens.

Step 3 Enter your user name, and then click **Next**.

Step 4 Enter your password, and then click **Sign In**.
The Cisco Identity Service Management page opens, showing the **Nodes**, **Settings**, and **Clients** icons in the left pane.

Step 5 Click **Settings**.

Step 6 From the **Settings** page, click **Troubleshooting**.

Step 7 Set the local log level by choosing from **Error**, **Warning**, **Info** (the default), **Debug**, or **Trace**.

Step 8 Click **Save**.

Set up a Remote Syslog Server

To help in troubleshooting, you can identify a remote Syslog server as a repository for receiving errors in Syslog format.

Procedure

Step 1 In Unified CCE Administration, navigate to **System** > **Single Sign-On**.

Step 2 Click **Identity Service Management**.
The Identity Service Management window opens.

Step 3 Enter your user name, and then click **Next**.

Step 4 Enter your password, and then click **Sign In**.
The Cisco Identity Service Management page opens, showing the **Nodes**, **Settings**, and **Clients** icons in the left pane.

Step 5 Click **Settings**.

Step 6 From the **Settings** page, click **Troubleshooting**.

Step 7 To receive errors in Syslog format, enter the name of the Remote Syslog Server in the **Host (Optional)** field.

Step 8 Click **Save**.

Note
The remote syslog server setting applies across the cluster.