Introduction

- Release Notes for Contact Center Solutions, on page 1
- Cisco Security Advisories, on page 1
- Multi-server SAN Certificates, on page 2

Release Notes for Contact Center Solutions

In addition to the release notes in this document, see the release note compilations for the other contact center solutions at the following links:

Note Cisco SocialMiner has been renamed as Customer Collaboration Platform (CCP).

For Release Notes of other Contact Center solutions from Cisco, refer to the following links:

- *Release Notes for Cisco Packaged Contact Center Enterprise Solution* at http://www.cisco.com/c/en/us/support/customer-collaboration/packaged-contact-center-enterprise/products-release-notes-list.html
- *Release Notes for Cisco Hosted Collaboration Solution for Contact Center* at http://www.cisco.com/c/en/us/support/unified-communications/hosted-collaboration-solution-contact-center/products-release-notes-list.html
- *Release Notes for Cisco Unified Contact Center Express Solution* at http://www.cisco.com/c/en/us/support/customer-collaboration/unified-contact-center-express/products-release-notes-list.html

Cisco Security Advisories

The Cisco Product Security Incident Response Team (PSIRT) is a dedicated, global team that manages the receipt, investigation, and public reporting of security vulnerability information that relates to Cisco products and networks.

For information on existing security issues, see *Cisco Security Advisories, Responses, and Alerts* at https://tools.cisco.com/security/center/publicationListing.x.

Multi-server SAN Certificates

Multi-server Subject Alternate Name (SAN) certificates are supported by the following solution components: Cisco Finesse, Cisco Unified Intelligence Center (CUIC), Live Data, IdS, and Cisco Virtualized Voice Browser (VVB).

For more information, see *Configuration of CA-Signed Multi-Server Subject Alternate Name in CVOS Systems*.