



Serviceability for Cloud Connect

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Cloud Connect Serviceability

Viewing the Internal state of DataConn container:

The below CLI Command will provide the internal status of the Cloud Connect's DataConn container.

show cloudconnect dataconn status

Verifying the Cloud Connect Node status

The below status output segment indicates that both the Cloud Connect Node are in service.

```
"cluster": {
  "nodes": [
    {
      "address": "cconnectpub105.stooges.icm",
      "status": "MemberUp",
      "statusSince": 1585645270161,
      "statusUrl": "https://cconnectpub105.stooges.icm:8445/dataconn/status"
    },
    {
      "address": "cconnectsub105.stooges.icm",
      "status": "MemberUp",
      "statusSince": 1585645270161,
      "statusUrl": "https://cconnectsub105.stooges.icm:8445/dataconn/status"
    }
  ]
}
..
  "name": "DataStreamer",
  "status": "IN_SERVICE",
  "statusSince": 1585643943804,
  "streamer": "STARTED",
  "streamingEnabled": true
}
```

Connectivity status to Analyzer

Connectivity status to Cloud services is successful.

```
"cloudConnectivity": {
  "message": "Connectivity check to https://status.webex.com was
```

```

successful.",
    "success": true
  },

```

Streaming Status/Data Publishing

The below status output shows the latest records processed by Cloud connect.

The **endDateTime**, is the CCE Database time when the records are inserted, indicates the records that are processed until then.

```

"queryRanges": [
  {
    "endDateTime": "2020-03-31 05:27:06.570",
    "startDateTime": "2020-03-31 05:26:31.660",
    "tableName": "Route_Call_Detail"
  },
  {
    "endDateTime": "2020-03-31 05:27:02.767",
    "startDateTime": "2020-03-31 05:26:43.267",
    "tableName": "Call_Event_Detail"
  },
  {
    "endDateTime": "2020-03-31 05:26:58.363",
    "startDateTime": "2020-03-31 05:26:43.157",
    "tableName": "Agent_Event_Detail"
  },
  {
    "endDateTime": "2020-03-31 05:27:16.567",
    "startDateTime": "2020-03-31 05:26:40.467",
    "tableName": "Termination_Call_Detail"
  }
]

```