Site Preparation

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You can begin preparing for the arrival of the Unified ICM equipment, once you do the following:

- Provision IXC access
- Order the required ACD/PBX options
- Order the server platform
- Determine your data communications requirements

Prepare each site that is to contain Unified ICM equipment. The sites must have adequate power facilities, security, and space for equipment layout.

Be sure to consider the following site preparation tasks:

Procedure

	Command or Action	Purpose
Step 1	Meet basic site requirements. Prepare for the arrival of equipment; provide a secure staging area; ensure that sites are ready for occupancy; order and assemble equipment racks.	
Step 2	Design a floor plan for each site. Consider operator workspace, cabling distribution, and maintenance access to Unified ICM nodes.	
Step 3	Meet the power and environmental requirements at each site. Review the server hardware documentation for specifics on power and environmental requirements.	
Step 4	Provide adequate security for the Unified ICM system. Allow only authorized access to the Unified ICM system and any backed-up data.	

	Command or Action	**Purpose**
Step 5	Determine if you require extra cabling or other equipment. You may need equipment such as rack-mounting hardware or an uninterruptible power supply (UPS).	
Step 6	Order any extra cabling or equipment. Order any additional equipment in time for the arrival of the Unified ICM system components.	