



## Caveats

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## Caveat Queries by Product

### Bug Search Tool

If you have an account with Cisco.com, you can use the Bug Search tool to find caveats of any severity for any release. Access the Bug Search tool at <https://www.cisco.com/cisco/psn/bssprt/bss>. Enter the bug identifier in the search box, and press return or click **Search**.

To access a list of open caveats and resolved caveats (rather than an individual caveat) for a particular product or component, see the relevant sections later in these notes.

You can also choose your own filters and criteria in the tool to see a specific subset of caveats, as described in the following table.

If you choose this in Releases	And you choose this in Status	A list of the following caveats appears
Affecting or Fixed in these Releases OR Affecting these Releases	Open	Any caveat in an open state for the release or releases you select.
Fixed in these Releases	Fixed	Any caveat in any release with the fix applied to the specific release or releases you select.
Affecting or Fixed in these Releases	Fixed	Any caveat that is either fixed or occurs in the specific release or releases you select.
Affecting these Releases	Fixed	Any caveat that occurs in the release or releases you select.

## Severity 3 or Higher Caveats for Release 11.6(1)

Use the following links to the Bug Search Tool to view a list of Severity 3 or higher caveats for each product or component for the current release. You can filter the result by setting the filter values in the tool.



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**Note** If the list of caveats does not automatically appear when you open the browser, refresh the browser.

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### **Cisco Packaged Contact Center Enterprise**

[https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=284360381&rls=11.6\(1\)&sb=anfr&svr=3nH&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=284360381&rls=11.6(1)&sb=anfr&svr=3nH&bt=custV)

### **Cisco Hosted Collaboration Solution for Contact Center**

[https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=284526699&rls=11.6\(1\)&sb=anfr&svr=3nH&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=284526699&rls=11.6(1)&sb=anfr&svr=3nH&bt=custV)

### **Cisco Unified Contact Center Enterprise**

[https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=268439622&rls=11.6\(1\)&sb=anfr&svr=3nH&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=268439622&rls=11.6(1)&sb=anfr&svr=3nH&bt=custV)

### **Cisco Unified Intelligence Center**

[https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=282163829&rls=11.6\(1\)&sb=anfr&svr=3nH&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=282163829&rls=11.6(1)&sb=anfr&svr=3nH&bt=custV)

### **Cisco Unified Customer Voice Portal**

[https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=270563413&rls=11.6\(1\)&sb=anfr&svr=3nH&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=270563413&rls=11.6(1)&sb=anfr&svr=3nH&bt=custV)

### **Cisco Finesse**

[https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=283613135&rls=11.6\(1\)&sb=anfr&svr=3nH&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=283613135&rls=11.6(1)&sb=anfr&svr=3nH&bt=custV)

### **Cisco SocialMiner**

[https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=283613136&rls=11.6\(1\)&sb=anfr&svr=3nH&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=283613136&rls=11.6(1)&sb=anfr&svr=3nH&bt=custV)

### **Cisco Unified Contact Center Management Portal**

[https://bst.cloudapps.cisco.com/bugsearch/search?kw=\\*&pf=prdNm&pfVal=280810493&rls=11.6\(1\)&sb=anfr&svr=3nH&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=*&pf=prdNm&pfVal=280810493&rls=11.6(1)&sb=anfr&svr=3nH&bt=custV)

### **Cisco Enterprise Chat and Email**

You can search for the following caveats in the Bug Search Tool:

- CSCvf49821 A dialog box displaying "Please select an item" appears after clicking F4 for the Case\_ID of a closed case selected.
- CSCvf19519 ECE 11.5 uninstaller is not working for fully distributed ECE Release 11.5 with Microsoft Windows authentication setup.

### **Cisco Unified Workforce Optimization Workforce Management**

[https://bst.cloudapps.cisco.com/bugsearch/search?kw=&pf=prdNm&pfVal=286288929&rls=11.6\(1\)&sb=anfr&svr=4nH&srtBy=byRel&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=&pf=prdNm&pfVal=286288929&rls=11.6(1)&sb=anfr&svr=4nH&srtBy=byRel&bt=custV)

### **Cisco Unified Workforce Optimization Quality Management**

[https://bst.cloudapps.cisco.com/bugsearch/search?kw=&pf=prdNm&pfVal=286288919&rls=11.6\(1\)&sb=anfr&svr=4nH&srtBy=byRel&bt=custV](https://bst.cloudapps.cisco.com/bugsearch/search?kw=&pf=prdNm&pfVal=286288919&rls=11.6(1)&sb=anfr&svr=4nH&srtBy=byRel&bt=custV)

