



## Introduction

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## Release Notes for Contact Center Solutions

This release notes includes release specific updates for Hosted Collaboration Solution for Contact Center 11.6(2).

See the release note compilations for other solutions at the following links at:

- *Release Notes for Cisco Packaged Contact Center Enterprise Solution* at <https://www.cisco.com/c/en/us/support/customer-collaboration/packaged-contact-center-enterprise/products-release-notes-list.html>
- *Release Notes for Cisco Unified Contact Center Enterprise Solution* at <http://www.cisco.com/c/en/us/support/customer-collaboration/unified-contact-center-enterprise/products-release-notes-list.html>

