



Post-Installation

- [Post-Installation Tasks, on page 1](#)

Post-Installation Tasks

After you install the Cisco HCS for Contact Center components, configure the customer instance for each deployment model that you choose. For more details on the customer instance configurations, see *Configure Customer Instance* chapter in *Configuring Guide for Cisco HCS for Contact Center* <https://www.cisco.com/c/en/us/support/unified-communications/hosted-collaboration-solution-contact-center/products-installation-guides-list.html>.

Before you configure the customer instance, do:

- Clone and OS customization
- Automated cloning and OS customization
- Manual cloning and OS customization

For more information on these steps, see *Configuring Guide for Cisco HCS for Contact Center* <https://www.cisco.com/c/en/us/support/unified-communications/hosted-collaboration-solution-contact-center/products-installation-guides-list.html>.

