



Backup and restore

Cisco Finesse uses the backup and restore tools provided by the common Cisco Unified Communications platform services.

To access the Disaster Recovery System (DRS) application, direct your browser to the following URL: <https://Finesse Server IP:8443/drf>, where *Finesse Server IP* is the IP address of your Finesse server.

For more information about backup and restore, see the detailed online help provided with the DRS application.

