



Alert

The `Alert` element is used to generate syslog alerts and SNMP alerts based on the values set in the Element Configuration view.

- [Settings, on page 1](#)
- [Events, on page 1](#)
- [Exit States, on page 2](#)

Settings

Name (Label)	Type	Req'd	Single Setting Value	Substitution Allowed	Default	Notes
SNMP	Boolean	Yes	<code>true</code>	<code>false</code>	<code>true</code>	This settings specifies whether SNMP alert to be generated.
Syslog	Boolean	Yes	<code>false</code>	<code>false</code>	<code>false</code>	This settings specifies whether Syslog alert to be generated.
Message	Boolean	Yes	Not Applicable	<code>true</code>	<code>Blank</code>	The alert message to be logged in SNMP ans Syslog.

Events

Name (Label)	Notes
Event Type	You can select Java Exception as event handler type.

The output of the `Customer_Lookup` element can be in JSON format . To know more about parsing the JSON Data refer to "Parsing JOSN Data" section in *User Guide for Cisco Unified CVP VXML Server and Cisco Unified Call Studio*.

Exit States

Name	Notes
done	The element execution is complete.