



Callback_Reconnect

The `Callback_Reconnect` element is responsible for reconnecting the caller's leg of the call.

- [Settings, on page 1](#)
- [Element Data, on page 1](#)
- [Exit States, on page 2](#)
- [Folder and Class Information, on page 2](#)
- [Events, on page 2](#)

Settings

Name (Label)	Type	Req'd	Single Setting Value	Substitution Allowed	Default	Notes
Dialed Number	string	Yes	true	true	<i>None</i>	Destination for the outbound call.
Calling Line ID	string	Yes	true	true	<i>None</i>	The calling line ID to be used for the callback.
Ring No Answer Timeout	string	Yes	true	true	30	Ring No Answer timeout in seconds, The default is 30, minimum is 0 and maximum is 300 seconds.
User-to-User Information	string	No	true	true	<i>None</i>	The user-to-user information (UII) to include in the callback.

Element Data

Name	Type	Notes
------	------	-------

result	string	Contains the reconnect exit state.
--------	--------	------------------------------------

Exit States

Name	Notes
noanswer	The callback was attempted and not answered.
busy	The callback was attempted and the calling line was busy.
invalid_number	The callback number was not a valid number.
connected	The callback was attempted and connected.
error	The element failed to retrieve the value.

Folder and Class Information

Studio Element Folder Name	Class Name
Cisco > Callback	com.cisco.cvp.vxml.custelem.callback.Reconnect

Events

Name (Label)	Notes
Event Type	You can select Java Exception , VXML Event , or Hotlink as event handler for this element.