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Change History

This table lists changes made to this guide. Most recent changes appear at the top.

Change	See	Date
Initial Release of Document for Release 12.0(1)		January 2019

About this Guide

This document provides specifications for the Say It Smart plug-ins included with Cisco Unified CVP VoiceXML Server.

Audience

This document is intended for voice application developers using Cisco Unified CVP VXML Server and Cisco Unified Call Studio.



Note

The grammar logic supplied with the out-of-the-box plug-in follows English grammar logic only. To achieve logic for other languages, you must develop your own plug-in.

Related Documents



Note Planning your Unified CVP solution is an important part of the process in setting up Unified CVP. Read the *Cisco Unified Customer Voice Portal Release Design Guide* before configuring your Unified CVP solution.

Unified CVP provides the following documentation:

- *Design Guide for Cisco Unified Customer Voice Portal*
- *Configuration Guide for Cisco Unified Customer Voice Portal*
- *Element Specifications for Cisco Unified CVP VXML Server and Cisco Unified Call Studio*
- *Installation and Upgrade Guide for Cisco Unified Customer Voice Portal*
- *Administration Guide for Cisco Unified Customer Voice Portal*
- *Port Utilization Guide for Cisco Unified Customer Voice Portal*
- *User Guide for Cisco Unified CVP VXML Server and Cisco Unified Call Studio*
- *Reporting Guide for Cisco Unified Customer Voice Portal*
- *Say It Smart Specifications for Cisco Unified CVP VXML Server and Cisco Unified Call Studio*
- *Troubleshooting Wiki for Cisco Unified Customer Voice Portal*

For additional information about Unified ICME, see the [Cisco web site listing Unified ICME documentation](#).

Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at [Cisco Profile Manager](#).
- To get the business impact you're looking for with the technologies that matter, visit [Cisco Services](#).
- To submit a service request, visit [Cisco Support](#).
- To discover and browse secure, validated enterprise-class apps, products, solutions and services, visit [Cisco Marketplace](#).
- To obtain general networking, training, and certification titles, visit [Cisco Press](#).
- To find warranty information for a specific product or product family, access [Cisco Warranty Finder](#).

Cisco Bug Search Tool

[Cisco Bug Search Tool](#) (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.

Documentation Feedback

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