



## Callback\_Validate

The `Callback_Validate` element is responsible for verifying whether or not a callback can be offered to the caller during this call. Depending on the outcome of the validation, the `Validate` element exits with one of four states.

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## Settings

None.

## Element Data

Name	Type	Notes
result	string	Contains the exit state result.
ewt	int	EWT value passed from Unified ICM.
gw	string	Gateway identifier.
loc	string	Gateway location information.
capacity	int	Gateway capacity.

## Exit States

Name	Notes
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preemptive	This callback is valid.
none	The callback is not allowed.
refresh	The validation could not be performed because the DBServlet needs a reference data refresh. The application must call SetQueueDefaults before validation can occur.
error	The element failed to retrieve the value.

## Folder and Class Information

Studio Element Folder Name	Class Name
Cisco > Callback	com.cisco.cvp.vxml.custelem.callback.Validate

## Events

Name (Label)	Notes
Event Type	You can select <b>Java Exception</b> , <b>VXML Event</b> , or <b>Hotlink</b> as event handler for this element.