



# Customer Voice Portal Engineering Specials for Release 11.5

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## Cisco Unified Customer Voice Portal Engineering Specials for Release 11.5

### Engineering Specials for Release 11.5(1)



**Note**

Please follow the sequence mentioned in the release notes. Install ES on components where it is mentioned as compatible; ES is not required to be installed where it is mentioned as Unsupported CVP Components. If a previous mandatory ES mentions a component in the unsupported list, then you can directly install the new ES, for example, CVP 11.5 ES-19 can be installed on the Reporting Server directly without installing ES-12 on it.

| ES    | Description                                      | Defect List  | Download              | Release Note          | Cisco.com Posting Date |
|-------|--|--|-----------------------|-----------------------|------------------------|
| ES-20 | Needs to be installed on top of ES-12 and ES-19. | <a href="#">CSCvf63236</a><br><a href="#">CSCvh49568</a><br><a href="#">CSCut65296</a><br><a href="#">CSCvj01278</a><br><a href="#">CSCvf68615</a> | <a href="#">Patch</a> | <a href="#">Notes</a> | 29-May-2018            |

| ES    | Description   | Defect List  | Download                     | Release Note          | Cisco.com Posting Date |
|-------|---|--|------------------------------|-----------------------|------------------------|
| ES-19 | Cumulative ES includes fixes for ES-13, ES-14, ES-16, and ES-18. Needs to be installed on top of ES-12.<br>Install ES-12 before installing this ES. | <a href="#">CSCve85840</a><br><a href="#">CSCvh97622</a><br><a href="#">CSCvg84101</a><br><a href="#">CSCvh21614</a><br><a href="#">CSCvh53748</a><br><a href="#">CSCvh21917</a><br><a href="#">CSCvh70173</a><br><a href="#">CSCuy30406</a><br><a href="#">CSCvb37501</a><br><a href="#">CSCvg57052</a><br><a href="#">CSCvh73759</a><br><a href="#">CSCvi05264</a><br><a href="#">CSCvh68428</a><br><a href="#">CSCvh26169</a><br><a href="#">CSCvh71127</a> | <a href="#">Patch</a>        | <a href="#">Notes</a> | 17-Apr-2018            |
| ES-18 | Non-cumulative ES. Install ES-12 followed by ES-16 before installing this ES.   | <a href="#">CSCvg91334</a><br><a href="#">CSCvg95258</a>   | Fixes are included in ES-19. | <a href="#">Notes</a> | 12-Dec-2017            |
| ES-16 | Cumulative ES includes fixes for ES-14. Needs to be installed on top of ES-12.  | <a href="#">CSCve91275</a><br><a href="#">CSCvf70700</a><br><a href="#">CSCvf89491</a><br><a href="#">CSCvf63236</a><br><a href="#">CSCve15448</a><br><a href="#">CSCvg60100</a><br><a href="#">CSCve94919</a>   | Fixes are included in ES-19. | <a href="#">Notes</a> | 14-Nov-17              |

| ES    | Description   | Defect List  | Download                     | Release Note          | Cisco.com Posting Date |
|-------|---|--|------------------------------|-----------------------|------------------------|
| ES-14 | Non-cumulative ES. Needs to be installed on top of ES-12.<br><br>In addition to the defect listed under Defect List, ES-14 fixes audio file corruption issue caused by ES-12. | <a href="#">CSCvc94919</a>   | Fixes are included in ES-19. | <a href="#">Notes</a> | 12-Oct-17              |
| ES-13 | Non-cumulative independent ES   | <a href="#">CSCve92752</a>   | Fixes are included in ES-12. | <a href="#">Notes</a> | 5-Sep-17               |
| ES-12 | ES-12 is cumulative and includes fixes for all previously released ESs [ES-5, ES-7, ES-8, ES-11, ES-13]   | <a href="#">CSCve58101</a><br><a href="#">CSCve70560</a><br><a href="#">CSCvf87136</a>   | <a href="#">Patch</a>        | <a href="#">Notes</a> | 8-Sep-17               |
| ES-11 | Non-cumulative independent ES   | <a href="#">CSCvd96003</a>   | Fixes are included in ES-12  | <a href="#">Notes</a> | 15-May-17              |
| ES-8  | ES-8 includes fixes for ES-7  | <a href="#">CSCvd43429</a><br><a href="#">CSCvc02798</a><br><a href="#">CSCvc22558</a><br><a href="#">CSCvd32043</a><br><a href="#">CSCvc92728</a> | Fixes are included in ES-12  | <a href="#">Notes</a> | 27-Feb-17              |
| ES-7  | Non-cumulative independent ES   | <a href="#">CSCvc55365</a><br><a href="#">CSCvb43729</a><br><a href="#">CSCvc39129</a><br><a href="#">CSCvb57724</a><br><a href="#">CSCvc43805</a> | Fixes are included in ES-12  | <a href="#">Notes</a> | 27-Feb-17              |
| ES-5  | Non-cumulative independent ES   | <a href="#">CSCUp87524</a><br><a href="#">CSCvb31305</a><br><a href="#">CSCvb44847</a>   | Fixes are included in ES-12  | <a href="#">Notes</a> | 31-Oct-16              |

