



## Preface

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## Change History

This table lists changes made to this guide. Most recent changes appear at the top.

Change	See	
<b>Initial Release of Document for Release 12.6(2)</b>		April 2023
VirtualAgentVoice element added.	See <b>VirtualAgentVoice</b> chapter	
<b>Initial Release of Document for Release 12.6(2) ES09</b>		November 2023
Graceful call handling	Error code updated for DialogflowCX and Virtual Agent Voice Element Data and Exit States.	

## Communications, Services, and Additional Information

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## Documentation Feedback

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