Cisco Unified Intelligence Center

New Features

Updated Features

Important Notes

Maximum Session Count

If you reach the maximum-configured session count in the Cisco Unified Intelligence Center, you can sign in to another session only after either of the following occurs:

- You log out from an active session.

- An active session times out due to inactivity.

The session timeout duration is configured by using the **set cuic properties session-timeout** command. For more information about this command, see the *Command Line Interface* chapter in the *Cisco Unified Contact Center Express Administration and Operations Guide* at https://www.cisco.com/c/en/us/support/customer-collaboration/unified-contact-center-express/products-maintenance-guides-list.html.

Value List Permissions

Upgrading from Unified CCX Release 12.5(1) sets the permissions of all the STOCK value lists for the ALLUSERS group to NONE. If you want a user to use the entire value list, you must reset the permissions manually in Release 12.5(1) SU1.

Report Execution Timeout

The **set cuic properties report-query-timeout** command allows you to set the report execution timeout for a query.

By default, the report query execution timeout value is three minutes (180 seconds). You can set the value up to one hour (3600 seconds) .

For more information about this command, see the *Command Line Interface* chapter in the *Cisco Unified Contact Center Express Administration and Operations Guide* at https://www.cisco.com/c/en/us/support/customer-collaboration/unified-contact-center-express/products-maintenance-guides-list.html.

Deprecated Features

None.

Removed and Unsupported Features

Log Trace

In this release, the log trace setting in OAMP is removed. The administrator must use the **utils cuic logging** commands to set the log traces.

The following commands are removed:

- **set cuic trace**

- **show cuic trace**

- **utils cuic authorize_remote_node**

Internet Explorer 11

In this release, support for Internet Explorer version 11 is removed. Edge Chromium (Microsoft Edge) is the replacement. For more information about supported browsers, see the *Contact Center Enterprise Solution Compatibility Matrix* at https://www.cisco.com/c/en/us/support/customer-collaboration/unified-contact-center-enterprise/products-device-support-tables-list.html.

SNMP Object Identifiers (OIDs)

The following SNMP OIDs are removed:

- cuicGeneralInfoServerName

- cuicGeneralInfoServerDescription

- cuicGeneralInfoVersion

- cuicGeneralInfoStartTime

- cuicGeneralInfoTimeZoneName

- cuicGeneralInfoOpsConsoleURL

- cuicReportingTotalKickedOffHistoricalReports

- cuicReportingTotalKickedOffRealTimeReports

- cuicSchedulerStatus

- cuicSchedulerEmailServerStatus

- cuicSchedulerJobsCompletedCount

- cuicSchedulerJobsRunningCount

- cuicSchedulerJobsFailedCount

- cuicSecurityLoginFailedAttempts

- cuicThreadsMaxAvailable

- cuicThreadsRunning

- cuicQueuedTasks

- cuicQueuedTasksMax

Third Party Software Impact

None.